

Croatia

Rank (out of 148) Value (1-7)

Networked Readiness Index 2014 46.. 4.3

Networked Readiness Index 2013 (out of 144)..... 51 4.2

A. Environment subindex 58 4.1

1st pillar: Political and regulatory environment 88 3.5

2nd pillar: Business and innovation environment 44 4.7

B. Readiness subindex 41 5.4

3rd pillar: Infrastructure and digital content 54 4.6

4th pillar: Affordability 36 6.0

5th pillar: Skills 36 5.6

C. Usage subindex 46 4.2

6th pillar: Individual usage 39 5.0

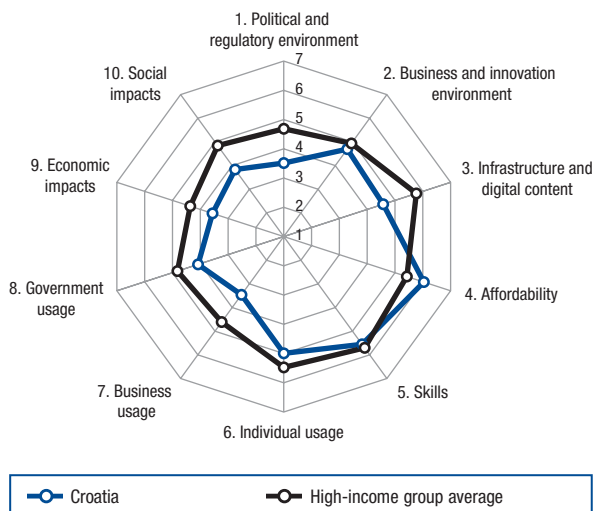
7th pillar: Business usage 81 3.5

8th pillar: Government usage 65 4.1

D. Impact subindex 54 3.7

9th pillar: Economic impacts 40 3.6

10th pillar: Social impacts 66 3.8



The Networked Readiness Index in detail

INDICATOR	RANK/148	VALUE
1st pillar: Political and regulatory environment		
1.01 Effectiveness of law-making bodies*	92	3.3
1.02 Laws relating to ICTs*	71	4.0
1.03 Judicial independence*	109	3.0
1.04 Efficiency of legal system in settling disputes*	140	2.5
1.05 Efficiency of legal system in challenging regs*	132	2.5
1.06 Intellectual property protection*	81	3.5
1.07 Software piracy rate, % software installed	40	5.3
1.08 No. procedures to enforce a contract	78	3.8
1.09 No. days to enforce a contract	83	5.72
2nd pillar: Business and innovation environment		
2.01 Availability of latest technologies*	59	5.1
2.02 Venture capital availability*	110	2.2
2.03 Total tax rate, % profits	12	19.8
2.04 No. days to start a business	40	8
2.05 No. procedures to start a business	58	6
2.06 Intensity of local competition*	107	4.5
2.07 Tertiary education gross enrollment rate, %	44	58.8
2.08 Quality of management schools*	78	4.2
2.09 Gov't procurement of advanced tech*	136	2.6
3rd pillar: Infrastructure and digital content		
3.01 Electricity production, kWh/capita	75	2,500.1
3.02 Mobile network coverage, % pop.	1	100.0
3.03 Int'l Internet bandwidth, kb/s per user	60	28.7
3.04 Secure Internet servers/million pop.	36	245.1
3.05 Accessibility of digital content*	42	5.6
4th pillar: Affordability		
4.01 Prepaid mobile cellular tariffs, PPP \$/min.	71	0.24
4.02 Fixed broadband Internet tariffs, PPP \$/month	51	26.19
4.03 Internet & telephony competition, 0-2 (best)	1	2.00
5th pillar: Skills		
5.01 Quality of educational system*	97	3.4
5.02 Quality of math & science education*	22	5.0
5.03 Secondary education gross enrollment rate, %	42	98.0
5.04 Adult literacy rate, %	40	98.9

INDICATOR	RANK/148	VALUE
6th pillar: Individual usage		
6.01 Mobile phone subscriptions/100 pop.	60	115.4
6.02 Individuals using Internet, %	44	63.0
6.03 Households w/ personal computer, %	42	68.0
6.04 Households w/ Internet access, %	39	66.0
6.05 Fixed broadband Internet subs./100 pop.	36	20.7
6.06 Mobile broadband subscriptions/100 pop.	24	53.9
6.07 Use of virtual social networks*	71	5.6
7th pillar: Business usage		
7.01 Firm-level technology absorption*	76	4.7
7.02 Capacity for innovation*	110	3.1
7.03 PCT patents, applications/million pop.	34	9.8
7.04 Business-to-business Internet use*	49	5.2
7.05 Business-to-consumer Internet use*	65	4.6
7.06 Extent of staff training*	121	3.3
8th pillar: Government usage		
8.01 Importance of ICTs to gov't vision*	98	3.6
8.02 Government Online Service Index, 0-1 (best)	40	0.64
8.03 Gov't success in ICT promotion*	110	3.8
9th pillar: Economic impacts		
9.01 Impact of ICTs on new services & products*	64	4.5
9.02 ICT PCT patents, applications/million pop.	37	1.4
9.03 Impact of ICTs on new organizational models*	67	4.2
9.04 Knowledge-intensive jobs, % workforce	40	32.3
10th pillar: Social impacts		
10.01 Impact of ICTs on access to basic services*	72	4.2
10.02 Internet access in schools*	53	4.7
10.03 ICT use & gov't efficiency*	94	3.7
10.04 E-Participation Index, 0-1 (best)	52	0.29

Note: Indicators followed by an asterisk (*) are measured on a 1-to-7 (best) scale. For further details and explanation, please refer to the section "How to Read the Country/Economy Profiles" on page 97