

# Costa Rica

## Key indicators

|   |          |
|---|----------|
| Population (millions), 2011 .....   | 4.8      |
| Surface area (1,000 square kilometers), 2011 .....                            | 51.1     |
| Gross domestic product (current US\$ billions), 2011 .....                    | 40.9     |
| Gross domestic product (current PPP, \$) per capita, 2011 .....               | 11,923.3 |
| Real GDP growth (percent), 2011 .....   | 4.2      |
| Environmental Performance Index 2012, rank (out of 132 economies), 2011 ..... | 5        |

## Travel & Tourism indicators

### T&T industry, 2012 estimates

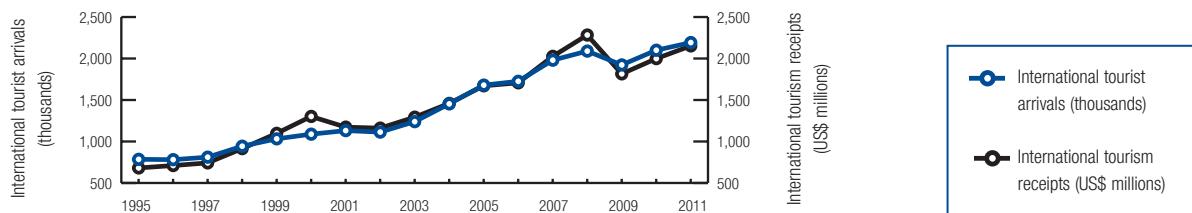
|  | Absolute value | Percent of total | T&T industry<br>GDP growth forecast<br>(2013–2022) |
|--|----------------|------------------|--|
| T&T industry GDP (US\$ millions) .....     | 2,079.3 .....  | 4.9 .....        | 4.1  |
| T&T industry employment (1,000 jobs) ..... | 98.8 .....     | 4.6 .....        | 2.9  |

### T&T economy, 2012 estimates

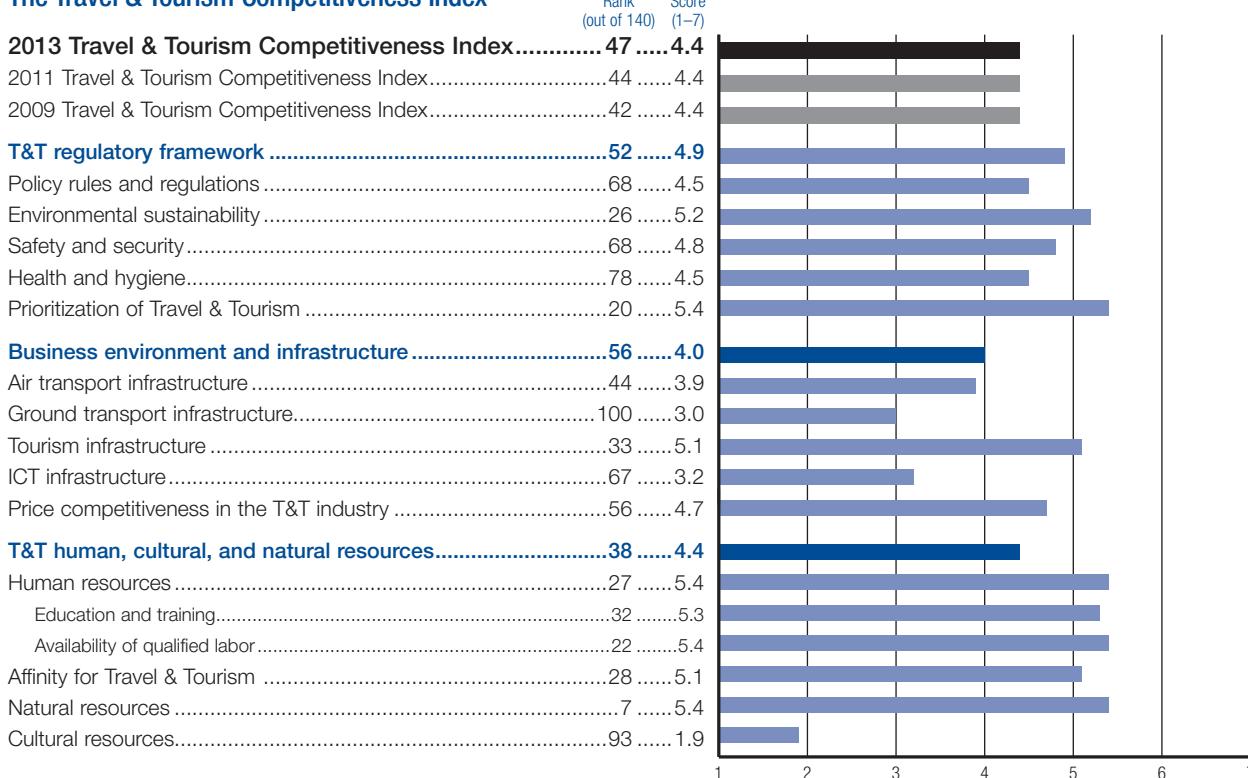
|   |             |            |     |
|---|-------------|------------|-----|
| T&T economy GDP (US\$ millions) .....     | 5,274 ..... | 12.5 ..... | 4.1 |
| T&T economy employment (1,000 jobs) ..... | 250 .....   | 11.7 ..... | 2.7 |

International tourist arrivals (thousands), 2011 ..... 2,192.1

International tourism receipts (US\$, millions), 2011 ..... 2,152.0



## The Travel & Tourism Competitiveness Index



**Note:** For further details and explanation, please refer to the section "How to Read the Country/Economy Profiles" on page 83.

# Costa Rica

## The Travel & Tourism Competitiveness Index in detail

| INDICATOR   | SCORE           | RANK       |
|---|-----------------|------------|
| <b>1st pillar: Policy rules and regulations .....</b>             | <b>4.5.....</b> | <b>68</b>  |
| 1.01 Prevalence of foreign ownership .....                        | 5.5.....        | <b>20</b>  |
| 1.02 Property rights .....  | 4.5.....        | 58         |
| 1.03 Business impact of rules on FDI .....                        | 5.2.....        | <b>24</b>  |
| 1.04 Visa requirements, no. of countries* .....                   | 89.0.....       | <b>42</b>  |
| 1.05 Openness bilateral ASAs (0-38)* .....                        | 23.1.....       | <b>11</b>  |
| 1.06 Transparency of government policymaking .....                | 4.5.....        | 50         |
| 1.07 No. of days to start a business* .....                       | 60.....         | 130        |
| 1.08 Cost to start a business, % GNI/capita* .....                | 11.4.....       | 78         |
| 1.09 GATS commitment restrictiveness (0-100)* .....               | 24.3.....       | 111        |
| <b>2nd pillar: Environmental sustainability .....</b>             | <b>5.2.....</b> | <b>26</b>  |
| 2.01 Stringency of environmental regulation.....                  | 4.9.....        | <b>33</b>  |
| 2.02 Enforcement of environmental regulation .....                | 4.4.....        | <b>37</b>  |
| 2.03 Sustainability of T&T industry development.....              | 5.6.....        | <b>9</b>   |
| 2.04 Carbon dioxide emission, million tons/capita* .....          | 1.8.....        | 52         |
| 2.05 Particulate matter concentration, µg/m³* .....               | 29.5.....       | 65         |
| 2.06 Threatened species, %* .....                                 | 7.2.....        | 102        |
| 2.07 Environm. treaty ratification (0-25)*.....                   | 20.....         | 53         |
| <b>3rd pillar: Safety and security .....</b>                      | <b>4.8.....</b> | <b>68</b>  |
| 3.01 Business costs of crime and violence .....                   | 3.9.....        | 104        |
| 3.02 Reliability of police services.....                          | 4.8.....        | <b>46</b>  |
| 3.03 Road traffic accidents/100,000 pop.* .....                   | 15.4.....       | 68         |
| 3.04 Business costs of terrorism .....                            | 5.5.....        | 75         |
| <b>4th pillar: Health and hygiene .....</b>                       | <b>4.5.....</b> | <b>78</b>  |
| 4.01 Physician density/1,000 pop.* .....                          | 1.3.....        | 79         |
| 4.02 Access to improved sanitation, % pop.* .....                 | 95.0.....       | 52         |
| 4.03 Access to improved drinking water, % pop.* .....             | 97.0.....       | 59         |
| 4.04 Hospital beds/10,000 pop.* .....                             | 12.0.....       | 107        |
| <b>5th pillar: Prioritization of Travel &amp; Tourism .....</b>   | <b>5.4.....</b> | <b>20</b>  |
| 5.01 Government prioritization of the T&T industry .....          | 6.2.....        | <b>21</b>  |
| 5.02 T&T gov't expenditure, % gov't budget* .....                 | 6.2.....        | <b>26</b>  |
| 5.03 Effectiveness of marketing to attract tourists .....         | 5.9.....        | <b>5</b>   |
| 5.04 Comprehensiveness of T&T data (0-120)* .....                 | 64.0.....       | 72         |
| 5.05 Timeliness of T&T data (0-18)* .....                         | 13.5.....       | 71         |
| <b>6th pillar: Air transport infrastructure.....</b>              | <b>3.9.....</b> | <b>44</b>  |
| 6.01 Quality of air transport infrastructure.....                 | 4.9.....        | 60         |
| 6.02 Airline seat kms/week, dom., millions* .....                 | 1.7.....        | 70         |
| 6.03 Airline seat kms/week, int'l, millions* .....                | 124.0.....      | 73         |
| 6.04 Departures/1,000 pop.* .....                                 | 10.6.....       | <b>38</b>  |
| 6.05 Airport density/million pop.* .....                          | 3.6.....        | <b>14</b>  |
| 6.06 No. of operating airlines* .....                             | 23.0.....       | 76         |
| 6.07 International air transport network .....                    | 5.5.....        | <b>43</b>  |
| <b>7th pillar: Ground transport infrastructure .....</b>          | <b>3.0.....</b> | <b>100</b> |
| 7.01 Quality of roads .....                                       | 2.5.....        | 129        |
| 7.02 Quality of railroad infrastructure .....                     | 1.7.....        | 104        |
| 7.03 Quality of port infrastructure.....                          | 2.4.....        | 136        |
| 7.04 Quality of ground transport network .....                    | 4.5.....        | 70         |
| 7.05 Road density/million pop.* .....                             | 76.0.....       | <b>43</b>  |
| <b>8th pillar: Tourism infrastructure .....</b>                   | <b>5.1.....</b> | <b>33</b>  |
| 8.01 Hotel rooms/100 pop.* .....                                  | 0.9.....        | <b>35</b>  |
| 8.02 Presence of major car rental co. (1-7)* .....                | 7.....          | <b>1</b>   |
| 8.03 ATMs accepting Visa cards/million pop.* .....                | 357.3.....      | 57         |
| <b>9th pillar: ICT infrastructure .....</b>                       | <b>3.2.....</b> | <b>67</b>  |
| 9.01 ICT use for B-to-B transactions .....                        | 5.6.....        | <b>34</b>  |
| 9.02 ICT use for B-to-C transactions .....                        | 5.1.....        | <b>38</b>  |
| 9.03 Individuals using the Internet, %* .....                     | 42.1.....       | 68         |
| 9.04 Fixed telephone lines/100 pop.* .....                        | 26.1.....       | 47         |
| 9.05 Broadband Internet subscribers/100 pop.* .....               | 8.7.....        | 61         |
| 9.06 Mobile telephone subscriptions/100 pop.* .....               | 92.2.....       | 94         |
| 9.07 Mobile broadband subscriptions/100 pop.* .....               | 2.0.....        | 102        |
| <b>10th pillar: Price competitiveness in T&amp;T ind.....</b>     | <b>4.7.....</b> | <b>56</b>  |
| 10.01 Ticket taxes and airport charges (0-100)* .....             | 81.4.....       | 60         |
| 10.02 Purchasing power parity* .....                              | 0.7.....        | 84         |
| 10.04 Fuel price, US\$ cents/liter* .....                         | 97.0.....       | 52         |
| 10.03 Extent and effect of taxation .....                         | 3.5.....        | 66         |
| 10.05 Hotel price index, US\$* .....                              | 133.6.....      | 64         |
| <b>11th pillar: Human resources .....</b>                         | <b>5.4.....</b> | <b>27</b>  |
| <i>Education and training .....</i>                               | <i>5.3.....</i> | <i>32</i>  |
| 11.01 Primary education enrollment, net %* .....                  | n/a.....        | n/a        |
| 11.02 Secondary education enrollment, gross %* .....              | 99.7.....       | <b>33</b>  |
| 11.03 Quality of the educational system .....                     | 4.9.....        | <b>21</b>  |
| 11.04 Local availability specialized research & training... ..... | 4.9.....        | <b>26</b>  |
| 11.05 Extent of staff training .....                              | 4.6.....        | <b>29</b>  |
| <i>Availability of qualified labor .....</i>                      | <i>5.4.....</i> | <i>22</i>  |
| 11.06 Hiring and firing practices .....                           | 4.2.....        | <b>46</b>  |
| 11.07 Ease of hiring foreign labor .....                          | 3.9.....        | 89         |
| 11.08 HIV prevalence, % adult pop.* .....                         | 0.3.....        | 66         |
| 11.09 Business impact of HIV/AIDS.....                            | 5.5.....        | 59         |
| 11.10 Life expectancy, years* .....                               | 79.3.....       | <b>28</b>  |
| <b>12th pillar: Affinity for Travel &amp; Tourism .....</b>       | <b>5.1.....</b> | <b>28</b>  |
| 12.01 Tourism openness, % of GDP* .....                           | 6.2.....        | <b>44</b>  |
| 12.02 Attitude of population toward foreign visitors .....        | 6.4.....        | <b>41</b>  |
| 12.03 Extension of business trips recommended .....               | 6.3.....        | <b>6</b>   |
| 12.04 Degree of customer orientation.....                         | 5.1.....        | <b>37</b>  |
| <b>13th pillar: Natural resources .....</b>                       | <b>5.4.....</b> | <b>7</b>   |
| 13.01 No. of World Heritage natural sites* .....                  | 3.....          | <b>18</b>  |
| 13.02 Quality of the natural environment .....                    | 5.4.....        | <b>26</b>  |
| 13.03 Total known species* .....                                  | 1,272.....      | <b>19</b>  |
| 13.04 Terrestrial biome protection (0-17%)* .....                 | 16.0.....       | <b>27</b>  |
| 13.05 Marine protected areas, %* .....                            | 0.7.....        | 54         |
| <b>14th pillar: Cultural resources .....</b>                      | <b>1.9.....</b> | <b>93</b>  |
| 14.01 No. of World Heritage cultural sites* .....                 | 1.....          | 109        |
| 14.02 Sports stadiums, seats/million pop.* .....                  | 53,003.1.....   | 50         |
| 14.03 No. of int'l fairs and exhibitions* .....                   | 24.3.....       | 62         |
| 14.04 Creative industries exports, % of world total*.....         | 0.0.....        | 78         |