

## 1.01 Effectiveness of law-making bodies\*

How effective is your national parliament/congress as a law-making institution? [1 = not effective at all—among the worst in the world; 7 = extremely effective—among the best in the world] | 2012–2013 weighted average

RANK	COUNTRY/ECONOMY	VALUE	1	3.6	7	RANK	COUNTRY/ECONOMY	VALUE	1	3.6	7
1	Singapore	6.1				75	Tanzania	3.5			
2	Finland	5.7				76	Swaziland	3.5			
3	Qatar	5.7				77	Jordan	3.5			
4	New Zealand	5.7				78	Armenia	3.5			
5	United Kingdom	5.5				79	Philippines	3.5			
6	Sweden	5.4				80	Senegal	3.4			
7	Luxembourg	5.4				81	Taiwan, China	3.4			
8	Norway	5.4				82	Latvia	3.4			
9	Rwanda	5.3				83	Morocco	3.4			
10	Canada	5.2				84	Malawi	3.4			
11	Germany	5.1				85	Bahrain	3.4			
12	Oman	5.1				86	Bolivia	3.3			
13	Switzerland	5.0				87	Lithuania	3.3			
14	Netherlands	5.0				88	Nigeria	3.3			
15	Barbados	5.0				89	Kuwait	3.3			
16	Malaysia	5.0				90	Jamaica	3.3			
17	Botswana	4.9				91	Ecuador	3.3			
18	Malta	4.9				92	Croatia	3.3			
19	Turkey	4.8				93	Myanmar	3.3			
20	United Arab Emirates	4.8				94	Ethiopia	3.3			
21	Mauritius	4.8				95	Russian Federation	3.3			
22	Bhutan	4.7				96	Poland	3.2			
23	Denmark	4.7				97	Angola	3.2			
24	Sri Lanka	4.7				98	Serbia	3.2			
25	Australia	4.5				99	Nicaragua	3.2			
26	Brunei Darussalam	4.5				100	Zimbabwe	3.2			
27	Lao PDR	4.5				101	Bangladesh	3.2			
28	Ireland	4.5				102	Pakistan	3.1			
29	France	4.5				103	Côte d'Ivoire	3.1			
30	Japan	4.4				104	Puerto Rico	3.1			
31	Ghana	4.3				105	Albania	3.1			
32	Saudi Arabia	4.3				106	Greece	3.1			
33	Gambia, The	4.3				107	Panama	3.0			
34	Zambia	4.3				108	Mali	3.0			
35	Austria	4.3				109	Mongolia	3.0			
36	Estonia	4.3				110	Czech Republic	3.0			
37	Seychelles	4.3				111	Tunisia	3.0			
38	South Africa	4.2				112	Thailand	3.0			
39	China	4.2				113	Cameroon	2.9			
40	Namibia	4.2				114	Mexico	2.9			
41	Kazakhstan	4.2				115	Slovak Republic	2.9			
42	Hong Kong SAR	4.1				116	Burkina Faso	2.9			
43	Montenegro	4.1				117	Bulgaria	2.8			
44	Cape Verde	4.1				118	Suriname	2.8			
45	Benin	4.1				119	Korea, Rep.	2.8			
46	Cyprus	4.0				120	Moldova	2.8			
47	Uganda	4.0				121	Honduras	2.8			
48	Sierra Leone	4.0				122	El Salvador	2.8			
49	Belgium	4.0				123	Slovenia	2.8			
50	Kenya	4.0				124	Colombia	2.7			
51	Israel	4.0				125	Algeria	2.7			
52	Macedonia, FYR	3.9				126	Libya	2.7			
53	Lesotho	3.9				127	Romania	2.7			
54	Gabon	3.9				128	Italy	2.7			
55	Vietnam	3.8				129	Dominican Republic	2.7			
56	Spain	3.8				130	Madagascar	2.6			
57	Indonesia	3.8				131	Mauritania	2.6			
58	United States	3.8				132	Kyrgyz Republic	2.6			
59	Iran, Islamic Rep.	3.8				133	Brazil	2.6			
60	Iceland	3.7				134	Yemen	2.5			
61	India	3.7				135	Egypt	2.4			
62	Chile	3.7				136	Burundi	2.4			
63	Azerbaijan	3.7				137	Nepal	2.4			
64	Hungary	3.7				138	Ukraine	2.4			
65	Georgia	3.7				139	Guinea	2.3			
66	Uruguay	3.6				140	Costa Rica	2.2			
67	Cambodia	3.6				141	Paraguay	2.2			
68	Guyana	3.6				142	Chad	2.1			
69	Trinidad and Tobago	3.6				143	Guatemala	2.1			
70	Mozambique	3.6				144	Peru	2.1			
71	Liberia	3.6				145	Lebanon	2.1			
72	Timor-Leste	3.6				146	Argentina	2.1			
73	Bosnia and Herzegovina	3.6				147	Haiti	2.1			
74	Portugal	3.5				148	Venezuela	1.5			

SOURCE: World Economic Forum, Executive Opinion Survey, 2012 and 2013 editions

## 1.02 Laws relating to ICTs\*

How developed are your country's laws relating to the use of ICTs (e.g., electronic commerce, digital signatures, consumer protection)?  
[1 = not developed at all; 7 = extremely well developed] | 2012–2013 weighted average

RANK	COUNTRY/ECONOMY	VALUE	1	3.9	7	RANK	COUNTRY/ECONOMY	VALUE	1	3.9	7
1	Luxembourg	5.9				75	Guatemala	3.9			
2	Singapore	5.8				76	Sri Lanka	3.9			
3	Estonia	5.8				77	Ghana	3.8			
4	United Arab Emirates	5.7				78	Uruguay	3.8			
5	Finland	5.6				79	Georgia	3.8			
6	Qatar	5.6				80	Morocco	3.8			
7	Hong Kong SAR	5.5				81	Slovak Republic	3.8			
8	United Kingdom	5.5				82	Cape Verde	3.8			
9	Norway	5.5				83	Poland	3.8			
10	New Zealand	5.4				84	Peru	3.7			
11	Sweden	5.4				85	Albania	3.7			
12	Korea, Rep.	5.3				86	Vietnam	3.7			
13	Malaysia	5.3				87	Tunisia	3.7			
14	Taiwan, China	5.2				88	Thailand	3.7			
15	United States	5.2				89	Italy	3.7			
16	Netherlands	5.1				90	Namibia	3.7			
17	Australia	5.1				91	Guyana	3.6			
18	Denmark	5.1				92	Jamaica	3.6			
19	Canada	5.1				93	Moldova	3.6			
20	Malta	5.1				94	Mongolia	3.5			
21	Austria	5.1				95	Russian Federation	3.5			
22	Switzerland	5.1				96	Bhutan	3.5			
23	Ireland	5.1				97	Iran, Islamic Rep.	3.5			
24	Azerbaijan	5.1				98	Cambodia	3.5			
25	Portugal	5.0				99	Nicaragua	3.4			
26	Germany	5.0				100	Senegal	3.4			
27	Saudi Arabia	5.0				101	Botswana	3.4			
28	Puerto Rico	5.0				102	El Salvador	3.4			
29	France	4.9				103	Serbia	3.4			
30	Belgium	4.9				104	Egypt	3.4			
31	Iceland	4.9				105	Liberia	3.3			
32	Israel	4.9				106	Greece	3.3			
33	Japan	4.8				107	Ukraine	3.3			
34	South Africa	4.8				108	Côte d'Ivoire	3.3			
35	Oman	4.8				109	Nigeria	3.3			
36	Chile	4.8				110	Malawi	3.2			
37	Rwanda	4.8				111	Venezuela	3.2			
38	Spain	4.8				112	Mali	3.2			
39	Panama	4.7				113	Tanzania	3.2			
40	Bahrain	4.7				114	Uganda	3.2			
41	Lithuania	4.7				115	Trinidad and Tobago	3.2			
42	Armenia	4.6				116	Swaziland	3.2			
43	Slovenia	4.6				117	Paraguay	3.1			
44	Jordan	4.5				118	Bolivia	3.1			
45	Mauritius	4.5				119	Honduras	3.1			
46	Indonesia	4.5				120	Sierra Leone	3.1			
47	Czech Republic	4.4				121	Zimbabwe	3.1			
48	Macedonia, FYR	4.4				122	Pakistan	3.1			
49	Brunei Darussalam	4.3				123	Bangladesh	3.0			
50	Gambia, The	4.3				124	Burkina Faso	3.0			
51	Costa Rica	4.3				125	Mozambique	2.9			
52	China	4.3				126	Madagascar	2.9			
53	Kazakhstan	4.3				127	Argentina	2.9			
54	India	4.2				128	Cameroon	2.9			
55	Colombia	4.2				129	Timor-Leste	2.9			
56	Latvia	4.2				130	Ethiopia	2.8			
57	Hungary	4.2				131	Kuwait	2.7			
58	Montenegro	4.2				132	Mauritania	2.7			
59	Mexico	4.2				133	Lesotho	2.7			
60	Brazil	4.2				134	Nepal	2.7			
61	Cyprus	4.1				135	Benin	2.6			
62	Kenya	4.1				136	Gabon	2.6			
63	Romania	4.1				137	Kyrgyz Republic	2.5			
64	Barbados	4.1				138	Suriname	2.5			
65	Ecuador	4.0				139	Guinea	2.5			
66	Bulgaria	4.0				140	Yemen	2.4			
67	Bosnia and Herzegovina	4.0				141	Burundi	2.3			
68	Turkey	4.0				142	Haiti	2.3			
69	Seychelles	4.0				143	Angola	2.3			
70	Lao PDR	4.0				144	Libya	2.2			
71	Croatia	4.0				145	Chad	2.1			
72	Philippines	4.0				146	Algeria	2.1			
73	Dominican Republic	4.0				147	Myanmar	2.0			
74	Zambia	3.9				148	Lebanon	2.0			

SOURCE: World Economic Forum, Executive Opinion Survey, 2012 and 2013 editions

## 1.03 Judicial independence\*

In your country, to what extent is the judiciary independent from influences of members of government, citizens, or firms? [1 = heavily influenced; 7 = entirely independent] | 2012–2013 weighted average

RANK	COUNTRY/ECONOMY	VALUE	1	3.9	7	RANK	COUNTRY/ECONOMY	VALUE	1	3.9	7
1	New Zealand	6.7				75	Montenegro	3.6			
2	Finland	6.6				76	Slovenia	3.6			
3	Ireland	6.4				77	Tunisia	3.6			
4	Hong Kong SAR	6.3				78	Korea, Rep.	3.5			
5	Norway	6.3				79	Guyana	3.5			
6	United Kingdom	6.2				80	Lesotho	3.5			
7	Netherlands	6.2				81	Swaziland	3.5			
8	Denmark	6.2				82	Egypt	3.5			
9	Sweden	6.2				83	Liberia	3.4			
10	Canada	6.2				84	Greece	3.4			
11	Switzerland	6.1				85	Turkey	3.4			
12	Qatar	6.1				86	Timor-Leste	3.4			
13	Germany	6.0				87	Morocco	3.4			
14	Japan	6.0				88	Kazakhstan	3.4			
15	Israel	5.8				89	Vietnam	3.4			
16	Australia	5.7				90	Mexico	3.3			
17	Singapore	5.7				91	Georgia	3.3			
18	Luxembourg	5.7				92	Nepal	3.3			
19	Iceland	5.6				93	Azerbaijan	3.3			
20	Estonia	5.5				94	Tanzania	3.2			
21	Barbados	5.5				95	Algeria	3.2			
22	South Africa	5.5				96	Nigeria	3.2			
23	United Arab Emirates	5.5				97	Libya	3.2			
24	Belgium	5.4				98	Macedonia, FYR	3.2			
25	Uruguay	5.4				99	Philippines	3.2			
26	Botswana	5.3				100	Ecuador	3.2			
27	Chile	5.3				101	Uganda	3.1			
28	Saudi Arabia	5.3				102	Bolivia	3.1			
29	Oman	5.3				103	Senegal	3.1			
30	Austria	5.1				104	Sierra Leone	3.1			
31	France	5.1				105	El Salvador	3.0			
32	United States	5.0				106	Colombia	3.0			
33	Rwanda	5.0				107	Guatemala	3.0			
34	Brunei Darussalam	5.0				108	Honduras	3.0			
35	Mauritius	5.0				109	Croatia	3.0			
36	Kuwait	5.0				110	Armenia	3.0			
37	Costa Rica	4.8				111	Mongolia	2.9			
38	Bhutan	4.8				112	Ethiopia	2.9			
39	Malta	4.8				113	Myanmar	2.8			
40	India	4.7				114	Romania	2.8			
41	Namibia	4.7				115	Cambodia	2.8			
42	Puerto Rico	4.7				116	Benin	2.7			
43	Trinidad and Tobago	4.6				117	Zimbabwe	2.7			
44	Malaysia	4.5				118	Panama	2.7			
45	Taiwan, China	4.5				119	Russian Federation	2.7			
46	Bahrain	4.5				120	Gabon	2.6			
47	Cyprus	4.5				121	Nicaragua	2.6			
48	Jordan	4.4				122	Mali	2.6			
49	Jamaica	4.4				123	Bulgaria	2.6			
50	Ghana	4.4				124	Serbia	2.6			
51	Portugal	4.2				125	Mozambique	2.6			
52	Seychelles	4.1				126	Peru	2.5			
53	Cape Verde	4.1				127	Angola	2.4			
54	Poland	4.1				128	Côte d'Ivoire	2.4			
55	Pakistan	4.1				129	Bangladesh	2.4			
56	Lao PDR	4.1				130	Mauritania	2.4			
57	China	4.0				131	Dominican Republic	2.4			
58	Suriname	4.0				132	Argentina	2.4			
59	Malawi	4.0				133	Slovak Republic	2.3			
60	Kenya	4.0				134	Albania	2.3			
61	Gambia, The	4.0				135	Lebanon	2.3			
62	Sri Lanka	3.9				136	Cameroon	2.3			
63	Latvia	3.9				137	Guinea	2.2			
64	Bosnia and Herzegovina	3.9				138	Yemen	2.2			
65	Brazil	3.9				139	Ukraine	2.2			
66	Hungary	3.9				140	Kyrgyz Republic	2.2			
67	Thailand	3.8				141	Madagascar	2.1			
68	Czech Republic	3.8				142	Burkina Faso	2.1			
69	Zambia	3.7				143	Haiti	2.0			
70	Italy	3.7				144	Chad	2.0			
71	Lithuania	3.7				145	Moldova	1.9			
72	Spain	3.7				146	Paraguay	1.7			
73	Iran, Islamic Rep.	3.7				147	Burundi	1.7			
74	Indonesia	3.7				148	Venezuela	1.1			

SOURCE: World Economic Forum, Executive Opinion Survey, 2012 and 2013 editions

## 1.04 Efficiency of legal framework in settling disputes\*

In your country, how efficient is the legal framework for private businesses in settling disputes? [1 = extremely inefficient; 7 = extremely efficient] | 2012–2013 weighted average

RANK	COUNTRY/ECONOMY	VALUE	1	3.8	7	RANK	COUNTRY/ECONOMY	VALUE	1	3.8	7
1	Singapore	6.1				75	Tanzania	3.6			
2	Finland	6.1				76	Philippines	3.6			
3	Hong Kong SAR	5.8				77	Nigeria	3.6			
4	New Zealand	5.8				78	Zimbabwe	3.6			
5	Sweden	5.7				79	Trinidad and Tobago	3.6			
6	Switzerland	5.7				80	Lesotho	3.6			
7	Norway	5.6				81	Ethiopia	3.6			
8	United Kingdom	5.6				82	Bolivia	3.6			
9	Netherlands	5.6				83	Cambodia	3.5			
10	Qatar	5.4				84	Korea, Rep.	3.5			
11	Canada	5.4				85	Bosnia and Herzegovina	3.5			
12	South Africa	5.3				86	Gabon	3.5			
13	Germany	5.2				87	Macedonia, FYR	3.5			
14	Oman	5.2				88	Timor-Leste	3.5			
15	Luxembourg	5.2				89	Nicaragua	3.4			
16	Puerto Rico	5.2				90	Côte d'Ivoire	3.4			
17	Rwanda	5.1				91	Iran, Islamic Rep.	3.4			
18	Malaysia	5.1				92	Georgia	3.4			
19	Brunei Darussalam	5.0				93	Vietnam	3.4			
20	United Arab Emirates	4.9				94	Jamaica	3.4			
21	Denmark	4.9				95	Colombia	3.4			
22	Ireland	4.8				96	Lithuania	3.4			
23	Mauritius	4.8				97	Ecuador	3.4			
24	Austria	4.8				98	Mexico	3.4			
25	Botswana	4.8				99	Dominican Republic	3.4			
26	United States	4.7				100	Guatemala	3.3			
27	Iceland	4.7				101	Brazil	3.3			
28	Japan	4.7				102	Cameroon	3.3			
29	Chile	4.7				103	Burkina Faso	3.3			
30	Australia	4.6				104	Benin	3.3			
31	Sri Lanka	4.6				105	Mozambique	3.3			
32	Namibia	4.5				106	Egypt	3.2			
33	Gambia, The	4.5				107	Peru	3.2			
34	Barbados	4.5				108	Suriname	3.2			
35	Lao PDR	4.5				109	Honduras	3.2			
36	Saudi Arabia	4.5				110	Mongolia	3.2			
37	Zambia	4.4				111	Mali	3.1			
38	Jordan	4.3				112	Pakistan	3.1			
39	Estonia	4.3				113	Hungary	3.1			
40	Belgium	4.2				114	Bangladesh	3.1			
41	Bahrain	4.2				115	Czech Republic	3.1			
42	Cyprus	4.2				116	Algeria	3.1			
43	China	4.2				117	Latvia	3.0			
44	Israel	4.2				118	Russian Federation	3.0			
45	Taiwan, China	4.2				119	Poland	3.0			
46	Malta	4.2				120	Albania	3.0			
47	Seychelles	4.1				121	Madagascar	2.9			
48	France	4.1				122	Portugal	2.9			
49	Indonesia	4.1				123	Nepal	2.9			
50	Ghana	4.1				124	Libya	2.9			
51	Bhutan	4.0				125	Bulgaria	2.9			
52	Senegal	3.9				126	El Salvador	2.8			
53	Kazakhstan	3.9				127	Mauritania	2.8			
54	Tunisia	3.9				128	Romania	2.8			
55	Uruguay	3.9				129	Angola	2.7			
56	Malawi	3.9				130	Lebanon	2.7			
57	Kenya	3.9				131	Moldova	2.6			
58	Montenegro	3.9				132	Kyrgyz Republic	2.6			
59	Turkey	3.9				133	Argentina	2.6			
60	Thailand	3.9				134	Myanmar	2.6			
61	Panama	3.9				135	Slovenia	2.6			
62	India	3.8				136	Burundi	2.6			
63	Swaziland	3.8				137	Serbia	2.5			
64	Azerbaijan	3.8				138	Greece	2.5			
65	Uganda	3.8				139	Guinea	2.5			
66	Kuwait	3.8				140	Croatia	2.5			
67	Liberia	3.8				141	Paraguay	2.5			
68	Costa Rica	3.7				142	Chad	2.4			
69	Sierra Leone	3.7				143	Slovak Republic	2.4			
70	Spain	3.7				144	Ukraine	2.3			
71	Morocco	3.7				145	Italy	2.3			
72	Cape Verde	3.7				146	Haiti	2.2			
73	Guyana	3.7				147	Yemen	2.2			
74	Armenia	3.7				148	Venezuela	1.8			

SOURCE: World Economic Forum, Executive Opinion Survey, 2012 and 2013 editions

## 1.05 Efficiency of legal framework in challenging regulations\*

In your country, how easy is it for private businesses to challenge government actions and/or regulations through the legal system?  
[1 = extremely difficult; 7 = extremely easy] | 2012–2013 weighted average

RANK	COUNTRY/ECONOMY	VALUE	1	3.5	7	RANK	COUNTRY/ECONOMY	VALUE	1	3.5	7
1	Finland	5.9				75	Lesotho	3.4			
2	Hong Kong SAR	5.6				76	Armenia	3.4			
3	New Zealand	5.6				77	Jamaica	3.4			
4	Sweden	5.4				78	Mexico	3.3			
5	Netherlands	5.4				79	Vietnam	3.3			
6	Switzerland	5.3				80	Brunei Darussalam	3.3			
7	Qatar	5.2				81	Bangladesh	3.3			
8	United Kingdom	5.2				82	Tanzania	3.3			
9	Luxembourg	5.2				83	Mali	3.3			
10	Norway	5.1				84	Trinidad and Tobago	3.3			
11	Germany	4.9				85	Portugal	3.3			
12	Singapore	4.9				86	Gabon	3.3			
13	South Africa	4.9				87	Bhutan	3.3			
14	Puerto Rico	4.8				88	Bolivia	3.3			
15	Canada	4.8				89	Timor-Leste	3.3			
16	United Arab Emirates	4.8				90	Lithuania	3.2			
17	Malaysia	4.7				91	Benin	3.2			
18	Oman	4.7				92	Nigeria	3.2			
19	Ireland	4.6				93	Colombia	3.2			
20	Rwanda	4.5				94	Egypt	3.2			
21	Iceland	4.5				95	Côte d'Ivoire	3.2			
22	Mauritius	4.4				96	Honduras	3.1			
23	Botswana	4.4				97	Latvia	3.1			
24	Chile	4.4				98	Nicaragua	3.1			
25	Austria	4.4				99	Paraguay	3.1			
26	Cyprus	4.4				100	Ecuador	3.1			
27	Jordan	4.4				101	Korea, Rep.	3.0			
28	Saudi Arabia	4.4				102	Suriname	3.0			
29	United States	4.3				103	Cameroon	3.0			
30	Australia	4.3				104	Nepal	3.0			
31	France	4.3				105	Georgia	3.0			
32	Barbados	4.2				106	Burkina Faso	3.0			
33	Estonia	4.2				107	Dominican Republic	3.0			
34	Israel	4.1				108	Pakistan	3.0			
35	Japan	4.1				109	Peru	3.0			
36	Belgium	4.0				110	El Salvador	3.0			
37	Costa Rica	4.0				111	Poland	2.9			
38	Denmark	4.0				112	Macedonia, FYR	2.9			
39	Sri Lanka	4.0				113	Albania	2.9			
40	Uruguay	4.0				114	Lao PDR	2.9			
41	Seychelles	4.0				115	Libya	2.9			
42	Namibia	3.9				116	Ethiopia	2.9			
43	Bahrain	3.9				117	Mozambique	2.9			
44	Malawi	3.9				118	Guinea	2.9			
45	Gambia, The	3.9				119	Mauritania	2.8			
46	Turkey	3.9				120	Russian Federation	2.8			
47	China	3.8				121	Madagascar	2.8			
48	India	3.8				122	Bulgaria	2.8			
49	Kuwait	3.8				123	Zimbabwe	2.8			
50	Indonesia	3.7				124	Iran, Islamic Rep.	2.7			
51	Zambia	3.7				125	Sierra Leone	2.7			
52	Taiwan, China	3.7				126	Czech Republic	2.7			
53	Azerbaijan	3.7				127	Yemen	2.7			
54	Bosnia and Herzegovina	3.7				128	Romania	2.6			
55	Malta	3.7				129	Mongolia	2.6			
56	Kenya	3.7				130	Greece	2.6			
57	Liberia	3.7				131	Slovenia	2.6			
58	Panama	3.6				132	Croatia	2.5			
59	Senegal	3.6				133	Kyrgyz Republic	2.5			
60	Guyana	3.6				134	Italy	2.5			
61	Kazakhstan	3.6				135	Burundi	2.5			
62	Thailand	3.5				136	Serbia	2.5			
63	Montenegro	3.5				137	Moldova	2.5			
64	Cape Verde	3.5				138	Hungary	2.4			
65	Ghana	3.5				139	Algeria	2.3			
66	Uganda	3.5				140	Haiti	2.3			
67	Tunisia	3.5				141	Lebanon	2.3			
68	Brazil	3.5				142	Slovak Republic	2.2			
69	Spain	3.5				143	Myanmar	2.2			
70	Swaziland	3.5				144	Angola	2.2			
71	Philippines	3.5				145	Chad	2.2			
72	Cambodia	3.5				146	Ukraine	2.2			
73	Guatemala	3.5				147	Argentina	1.9			
74	Morocco	3.4				148	Venezuela	1.5			

SOURCE: World Economic Forum, Executive Opinion Survey, 2012 and 2013 editions

## 1.06 Intellectual property protection\*

In your country, how strong is the protection of intellectual property, including anti-counterfeiting measures? [1 = extremely weak; 7 = extremely strong] | 2012–2013 weighted average

RANK	COUNTRY/ECONOMY	VALUE	1	3.8	7	RANK	COUNTRY/ECONOMY	VALUE	1	3.8	7
1	Finland	6.2				75	Armenia	3.6			
2	Singapore	6.1				76	Montenegro	3.6			
3	New Zealand	6.0				77	Mexico	3.6			
4	Qatar	6.0				78	Philippines	3.6			
5	Switzerland	6.0				79	Ecuador	3.6			
6	Luxembourg	5.9				80	Brazil	3.5			
7	Puerto Rico	5.9				81	Croatia	3.5			
8	United Kingdom	5.8				82	Nicaragua	3.5			
9	Netherlands	5.7				83	Jamaica	3.5			
10	Hong Kong SAR	5.7				84	Guyana	3.5			
11	Japan	5.7				85	Ethiopia	3.5			
12	France	5.7				86	Kenya	3.4			
13	Canada	5.6				87	Sierra Leone	3.4			
14	Germany	5.6				88	Burkina Faso	3.4			
15	Norway	5.5				89	Malawi	3.4			
16	Sweden	5.5				90	Morocco	3.3			
17	Austria	5.5				91	Trinidad and Tobago	3.3			
18	South Africa	5.5				92	Lesotho	3.3			
19	Ireland	5.4				93	Tanzania	3.2			
20	United Arab Emirates	5.3				94	Egypt	3.2			
21	Australia	5.3				95	Colombia	3.2			
22	Belgium	5.2				96	Senegal	3.2			
23	Taiwan, China	5.2				97	Tunisia	3.2			
24	Oman	5.2				98	Bolivia	3.2			
25	United States	5.2				99	Cambodia	3.2			
26	Denmark	5.0				100	Cameroon	3.2			
27	Saudi Arabia	5.0				101	Benin	3.1			
28	Malta	4.9				102	Thailand	3.1			
29	Iceland	4.8				103	Honduras	3.1			
30	Malaysia	4.8				104	Bulgaria	3.0			
31	Estonia	4.8				105	Cape Verde	3.0			
32	Bahrain	4.8				106	Zimbabwe	3.0			
33	Rwanda	4.7				107	Dominican Republic	3.0			
34	Israel	4.6				108	Madagascar	2.9			
35	Panama	4.6				109	Pakistan	2.9			
36	Jordan	4.6				110	Romania	2.9			
37	Barbados	4.5				111	Guatemala	2.9			
38	Portugal	4.5				112	El Salvador	2.9			
39	Brunei Darussalam	4.4				113	Russian Federation	2.9			
40	Cyprus	4.4				114	Albania	2.9			
41	Namibia	4.3				115	Serbia	2.9			
42	Slovenia	4.2				116	Vietnam	2.9			
43	Gambia, The	4.2				117	Nepal	2.9			
44	Bhutan	4.1				118	Suriname	2.9			
45	Uruguay	4.1				119	Uganda	2.8			
46	Seychelles	4.1				120	Peru	2.8			
47	Botswana	4.1				121	Nigeria	2.8			
48	Korea, Rep.	4.0				122	Iran, Islamic Rep.	2.8			
49	Mauritius	4.0				123	Côte d'Ivoire	2.7			
50	Spain	4.0				124	Georgia	2.7			
51	Latvia	4.0				125	Moldova	2.7			
52	Swaziland	4.0				126	Myanmar	2.7			
53	China	3.9				127	Mali	2.7			
54	Macedonia, FYR	3.9				128	Timor-Leste	2.7			
55	Indonesia	3.9				129	Mozambique	2.7			
56	Ghana	3.9				130	Bangladesh	2.6			
57	Zambia	3.9				131	Gabon	2.6			
58	Hungary	3.9				132	Mauritania	2.5			
59	Costa Rica	3.8				133	Ukraine	2.5			
60	Chile	3.8				134	Mongolia	2.5			
61	Czech Republic	3.8				135	Bosnia and Herzegovina	2.5			
62	Kuwait	3.8				136	Lebanon	2.4			
63	Sri Lanka	3.8				137	Angola	2.4			
64	Lao PDR	3.8				138	Yemen	2.4			
65	Slovak Republic	3.7				139	Argentina	2.3			
66	Lithuania	3.7				140	Kyrgyz Republic	2.3			
67	Italy	3.7				141	Paraguay	2.3			
68	Liberia	3.7				142	Burundi	2.3			
69	Azerbaijan	3.7				143	Guinea	2.2			
70	Greece	3.7				144	Chad	2.2			
71	India	3.7				145	Algeria	2.2			
72	Poland	3.7				146	Libya	2.2			
73	Kazakhstan	3.6				147	Haiti	2.0			
74	Turkey	3.6				148	Venezuela	1.6			

SOURCE: World Economic Forum, Executive Opinion Survey, 2012 and 2013 editions

## 1.07 Software piracy rate

Unlicensed software units as a percentage of total software units installed | 2011

RANK	COUNTRY/ECONOMY	VALUE	RANK	COUNTRY/ECONOMY	VALUE
1	United States	19	75	Honduras	73
2	Luxembourg	20	76	Tunisia	74
3	Japan	21	77	Albania	75
4	New Zealand	22	78	Dominican Republic	76
5	Australia	23	78	Kazakhstan	76
5	Austria	23	80	China	77
7	Belgium	24	81	Kenya	78
7	Denmark	24	81	Senegal	78
7	Sweden	24	83	Bolivia	79
10	Finland	25	83	Guatemala	79
10	Switzerland	25	83	Montenegro	79
12	Germany	26	83	Nicaragua	79
12	United Kingdom	26	87	Botswana	80
14	Canada	27	87	El Salvador	80
14	Netherlands	27	89	Côte d'Ivoire	81
14	Norway	27	89	Vietnam	81
17	Israel	31	91	Nigeria	82
18	Singapore	33	91	Zambia	82
19	Ireland	34	93	Cameroon	83
20	Czech Republic	35	93	Paraguay	83
20	South Africa	35	95	Algeria	84
22	France	37	95	Sri Lanka	84
22	Taiwan, China	37	95	Ukraine	84
22	United Arab Emirates	37	98	Indonesia	86
25	Korea, Rep.	40	98	Pakistan	86
25	Portugal	40	100	Azerbaijan	87
25	Slovak Republic	40	101	Armenia	88
28	Hungary	41	101	Venezuela	88
29	Puerto Rico	42	103	Yemen	89
30	Hong Kong SAR	43	104	Bangladesh	90
30	Malta	43	104	Libya	90
32	Spain	44	104	Moldova	90
33	Slovenia	46	107	Georgia	91
34	Cyprus	48	108	Zimbabwe	92
34	Estonia	48	n/a	Angola	n/a
34	Iceland	48	n/a	Barbados	n/a
34	Italy	48	n/a	Benin	n/a
38	Qatar	50	n/a	Bhutan	n/a
39	Saudi Arabia	51	n/a	Burkina Faso	n/a
40	Brazil	53	n/a	Burundi	n/a
40	Colombia	53	n/a	Cambodia	n/a
40	Croatia	53	n/a	Cape Verde	n/a
40	Poland	53	n/a	Chad	n/a
44	Bahrain	54	n/a	Ethiopia	n/a
44	Latvia	54	n/a	Gabon	n/a
44	Lithuania	54	n/a	Gambia, The	n/a
47	Malaysia	55	n/a	Ghana	n/a
48	Mauritius	57	n/a	Guinea	n/a
48	Mexico	57	n/a	Guyana	n/a
50	Costa Rica	58	n/a	Haiti	n/a
50	Jordan	58	n/a	Iran, Islamic Rep.	n/a
52	Kuwait	59	n/a	Jamaica	n/a
53	Chile	61	n/a	Kyrgyz Republic	n/a
53	Egypt	61	n/a	Lao PDR	n/a
53	Greece	61	n/a	Lesotho	n/a
53	Oman	61	n/a	Liberia	n/a
57	Turkey	62	n/a	Madagascar	n/a
58	India	63	n/a	Malawi	n/a
58	Romania	63	n/a	Mali	n/a
58	Russian Federation	63	n/a	Mauritania	n/a
61	Bulgaria	64	n/a	Mongolia	n/a
62	Bosnia and Herzegovina	66	n/a	Mozambique	n/a
62	Macedonia, FYR	66	n/a	Myanmar	n/a
62	Morocco	66	n/a	Namibia	n/a
65	Brunei Darussalam	67	n/a	Nepal	n/a
65	Peru	67	n/a	Rwanda	n/a
67	Ecuador	68	n/a	Seychelles	n/a
67	Uruguay	68	n/a	Sierra Leone	n/a
69	Argentina	69	n/a	Suriname	n/a
70	Philippines	70	n/a	Swaziland	n/a
71	Lebanon	71	n/a	Tanzania	n/a
72	Panama	72	n/a	Timor-Leste	n/a
72	Serbia	72	n/a	Trinidad and Tobago	n/a
72	Thailand	72	n/a	Uganda	n/a

SOURCE: Business Software Alliance, Shadow Market: 2011 BSA Global Software Piracy Study (ninth edition)

## 1.08 Number of procedures to enforce a contract

Number of procedures to resolve a dispute, counted from the moment the plaintiff files a lawsuit in court until payment | 2013

RANK	COUNTRY/ECONOMY	VALUE	RANK	COUNTRY/ECONOMY	VALUE
1	Ireland	21	67	Nicaragua	37
1	Singapore	21	67	Philippines	37
3	Rwanda	23	67	Seychelles	37
4	Austria	25	78	Barbados	38
5	Belgium	26	78	Bulgaria	38
5	Luxembourg	26	78	Croatia	38
5	Netherlands	26	78	Ethiopia	38
8	Czech Republic	27	78	Gabon	38
8	Hong Kong SAR	27	78	Jordan	38
8	Iceland	27	78	Kyrgyz Republic	38
8	Latvia	27	78	Madagascar	38
12	Australia	28	78	Mexico	38
12	Botswana	28	78	Paraguay	38
12	United Kingdom	28	78	Tanzania	38
15	France	29	78	Uganda	38
15	Malaysia	29	78	Zimbabwe	38
15	South Africa	29	91	Albania	39
18	Germany	30	91	Ecuador	39
18	Mozambique	30	91	Greece	39
18	New Zealand	30	91	Nepal	39
18	Sweden	30	91	Puerto Rico	39
18	Ukraine	30	91	Sierra Leone	39
18	Venezuela	30	91	Tunisia	39
24	Guatemala	31	98	Azerbaijan	40
24	Japan	31	98	Bolivia	40
24	Moldova	31	98	Costa Rica	40
27	Côte d'Ivoire	32	98	Indonesia	40
27	Lithuania	32	98	Iran, Islamic Rep.	40
27	Mongolia	32	98	Liberia	40
27	Panama	32	98	Malta	40
27	Romania	32	98	Morocco	40
27	Slovak Republic	32	98	Nigeria	40
27	Slovenia	32	98	Saudi Arabia	40
27	Switzerland	32	98	Spain	40
27	United States	32	98	Sri Lanka	40
36	Finland	33	98	Swaziland	40
36	Gambia, The	33	111	Bangladesh	41
36	Georgia	33	111	Chad	41
36	Korea, Rep.	33	111	Lesotho	41
36	Namibia	33	111	Peru	41
36	Poland	33	111	Uruguay	41
42	Colombia	34	116	Benin	42
42	Dominican Republic	34	116	Cameroon	42
42	El Salvador	34	116	Egypt	42
42	Norway	34	116	Lao PDR	42
42	Portugal	34	116	Malawi	42
47	Denmark	35	116	Trinidad and Tobago	42
47	Estonia	35	122	Cyprus	43
47	Haiti	35	122	Libya	43
47	Hungary	35	122	Qatar	43
47	Israel	35	122	Senegal	43
47	Jamaica	35	126	Brazil	44
47	Mauritius	35	126	Burundi	44
47	Zambia	35	126	Cambodia	44
55	Argentina	36	126	Kenya	44
55	Canada	36	126	Suriname	44
55	Chile	36	131	Algeria	45
55	Ghana	36	131	Myanmar	45
55	Guyana	36	131	Taiwan, China	45
55	Mali	36	134	Angola	46
55	Russian Federation	36	134	India	46
55	Serbia	36	134	Mauritania	46
55	Thailand	36	134	Pakistan	46
55	Turkey	36	138	Bhutan	47
55	Vietnam	36	138	Brunei Darussalam	47
55	Yemen	36	138	Honduras	47
67	Bosnia and Herzegovina	37	141	Bahrain	48
67	Burkina Faso	37	142	Armenia	49
67	Cape Verde	37	142	Guinea	49
67	China	37	142	Montenegro	49
67	Italy	37	142	United Arab Emirates	49
67	Kazakhstan	37	146	Kuwait	50
67	Lebanon	37	147	Oman	51
67	Macedonia, FYR	37	147	Timor-Leste	51

SOURCE: World Bank/International Finance Corporation, *Doing Business 2014: Understanding Regulations for Small and Medium-Size Enterprises*



## 1.09 Time required to enforce a contract

Number of days to resolve a dispute, counted from the moment the plaintiff decides to file the lawsuit in court until payment | 2013

RANK	COUNTRY/ECONOMY	VALUE	RANK	COUNTRY/ECONOMY	VALUE
1	Singapore	150	74	Slovak Republic	545
2	New Zealand	216	76	Portugal	547
3	Bhutan	225	77	Bulgaria	564
4	Korea, Rep.	230	78	Tunisia	565
4	Rwanda	230	79	Kuwait	566
6	Azerbaijan	237	80	Armenia	570
7	Kyrgyz Republic	260	80	Canada	570
8	Russian Federation	270	80	Qatar	570
9	Guinea	276	83	Croatia	572
10	Norway	280	84	Guyana	581
11	Georgia	285	85	Côte d'Ivoire	585
12	Lithuania	300	86	Ecuador	588
13	Mongolia	314	87	Argentina	590
13	Sweden	314	88	Bolivia	591
15	Luxembourg	321	88	Paraguay	591
16	Moldova	337	90	Bosnia and Herzegovina	595
17	Hong Kong SAR	360	91	Oman	598
17	Japan	360	92	South Africa	600
19	Kazakhstan	370	93	Macedonia, FYR	604
19	Mauritania	370	94	Venezuela	610
19	United States	370	95	Czech Republic	611
22	Finland	375	95	Zambia	611
23	Ukraine	378	97	Lesotho	615
24	Switzerland	390	98	Mali	620
25	Germany	394	98	Puerto Rico	620
26	Australia	395	100	Botswana	625
26	France	395	101	Algeria	630
26	Hungary	395	102	Bahrain	635
29	Austria	397	102	Saudi Arabia	635
30	Mexico	400	102	Serbia	635
30	Vietnam	400	105	Yemen	645
32	China	406	106	Ireland	650
33	Gambia, The	407	107	Jamaica	655
34	Nicaragua	409	108	Poland	685
35	Denmark	410	109	Panama	686
35	Zimbabwe	410	110	Jordan	689
37	Iceland	417	111	Libya	690
38	Turkey	420	112	Lebanon	721
39	Cape Verde	425	113	Uruguay	725
39	Estonia	425	114	Brazil	731
39	Malaysia	425	115	Cyprus	735
42	Peru	426	116	Chad	743
43	Malawi	432	117	Senegal	770
44	United Kingdom	437	118	El Salvador	786
45	Thailand	440	119	Benin	795
46	Lao PDR	443	120	Cameroon	800
47	Burkina Faso	446	121	Burundi	832
48	Nigeria	447	122	Philippines	842
49	Dominican Republic	460	123	Costa Rica	852
49	Namibia	460	124	Madagascar	871
51	Kenya	465	125	Israel	890
52	Latvia	469	126	Nepal	910
53	Chile	480	127	Seychelles	915
54	Cambodia	483	128	Honduras	920
55	Uganda	490	129	Mozambique	950
56	Ghana	495	130	Swaziland	956
57	Indonesia	498	131	Pakistan	976
58	Belgium	505	132	Egypt	1,010
58	Iran, Islamic Rep.	505	133	Gabon	1,070
58	Malta	505	134	Myanmar	1,160
61	Morocco	510	135	Italy	1,185
61	Spain	510	136	Slovenia	1,270
61	Taiwan, China	510	137	Liberia	1,280
64	Romania	512	138	Timor-Leste	1,285
65	Netherlands	514	139	Colombia	1,288
66	Sierra Leone	515	140	Angola	1,296
66	Tanzania	515	141	Greece	1,300
68	United Arab Emirates	524	142	Sri Lanka	1,318
69	Albania	525	143	Barbados	1,340
70	Mauritius	529	143	Trinidad and Tobago	1,340
71	Ethiopia	530	145	Guatemala	1,402
71	Haiti	530	146	India	1,420
73	Brunei Darussalam	540	147	Bangladesh	1,442
74	Montenegro	545	148	Suriname	1,715

SOURCE: World Bank/International Finance Corporation, *Doing Business 2014: Understanding Regulations for Small and Medium-Size Enterprises*