

## 6.01 Mobile telephone subscriptions

Mobile telephone subscriptions (post-paid and pre-paid) per 100 population | 2012

RANK	COUNTRY/ECONOMY	VALUE	RANK	COUNTRY/ECONOMY	VALUE
1	Hong Kong SAR	229.2	75	Spain	108.4
2	Saudi Arabia	187.4	76	Iceland	108.1
3	Kazakhstan	185.8	77	Georgia	107.8
4	Russian Federation	182.9	78	Ireland	107.2
5	Montenegro	181.3	79	Philippines	106.5
6	Gabon	179.5	80	Suriname	106.5
7	Panama	178.0	81	Ecuador	106.2
8	Finland	172.3	82	Macedonia, FYR	106.2
9	Lithuania	165.1	83	Mauritania	106.0
10	Bahrain	161.2	84	Australia	105.6
11	Austria	160.5	85	Romania	105.0
12	Estonia	160.4	86	Colombia	102.9
13	Italy	159.8	87	Moldova	102.0
14	Oman	159.3	88	Venezuela	101.9
15	Kuwait	156.9	89	Paraguay	101.6
16	Libya	155.8	90	Ghana	101.0
17	Botswana	153.8	91	Cyprus	98.4
18	Singapore	152.1	92	Mali	98.4
19	Argentina	151.9	93	Peru	98.0
20	United Arab Emirates	149.6	94	Algeria	97.9
21	Bulgaria	148.1	95	France	97.4
22	Seychelles	147.8	96	Jamaica	96.3
23	Vietnam	147.7	97	United States	95.4
24	Uruguay	147.1	98	Namibia	95.0
25	Luxembourg	145.4	99	Honduras	92.9
26	Malaysia	141.3	100	Zimbabwe	91.9
27	Trinidad and Tobago	140.8	101	Sri Lanka	91.6
28	Poland	140.3	102	Turkey	91.5
29	Chile	138.2	103	Côte d'Ivoire	91.2
30	Guatemala	137.8	104	Bolivia	90.4
31	El Salvador	137.3	105	Bosnia and Herzegovina	87.6
32	United Kingdom	135.3	106	Dominican Republic	86.9
33	South Africa	130.6	107	Nicaragua	86.1
34	Ukraine	130.3	108	Cape Verde	86.0
35	Switzerland	130.2	109	Gambia, The	85.2
36	Cambodia	128.5	110	Benin	83.7
37	Jordan	128.2	111	Senegal	83.6
38	Thailand	127.3	112	Mexico	83.4
39	Malta	127.0	113	Puerto Rico	82.6
40	Qatar	126.9	114	Lebanon	80.8
41	Czech Republic	126.9	115	China	80.8
42	Taiwan, China	126.5	116	Canada	80.1
43	Brazil	125.0	117	Iran, Islamic Rep.	76.1
44	Sweden	124.6	118	Bhutan	75.6
45	Kyrgyz Republic	124.2	119	Lesotho	75.3
46	Barbados	122.5	120	Zambia	74.8
47	Mongolia	120.7	121	Kenya	71.2
48	Israel	120.7	122	India	69.9
49	Greece	120.0	123	Guyana	68.8
50	Morocco	120.0	124	Pakistan	67.1
51	Egypt	119.9	125	Nigeria	66.8
52	Mauritius	119.9	126	Swaziland	65.4
53	Tunisia	118.1	127	Lao PDR	64.7
54	Netherlands	118.0	128	Bangladesh	62.8
55	Serbia	117.9	129	Burkina Faso	60.6
56	Denmark	117.6	130	Cameroon	60.4
57	Norway	116.7	131	Haiti	59.9
58	Portugal	116.1	132	Nepal	59.6
59	Hungary	116.1	133	Yemen	58.3
60	Croatia	115.4	134	Liberia	57.1
61	Indonesia	114.2	135	Tanzania	57.0
62	Brunei Darussalam	114.0	136	Timor-Leste	55.7
63	Latvia	112.1	137	Rwanda	49.7
64	Costa Rica	111.9	138	Angola	47.1
65	Armenia	111.9	139	Uganda	45.0
65	Slovak Republic	111.9	140	Guinea	41.8
67	Germany	111.6	141	Madagascar	39.4
68	Belgium	111.3	142	Sierra Leone	37.0
69	Japan	110.9	143	Mozambique	36.2
70	Albania	110.7	144	Chad	35.4
71	New Zealand	110.4	145	Malawi	29.2
72	Korea, Rep.	109.4	146	Burundi	22.8
73	Azerbaijan	108.8	147	Ethiopia	22.4
74	Slovenia	108.6	148	Myanmar	10.3

SOURCE: International Telecommunication Union (ITU), *ITU World Telecommunication/ICT Indicators Database 2013* (December 2013 edition)

## 6.02 Internet users

Percentage of individuals using the Internet | 2012

RANK	COUNTRY/ECONOMY	VALUE	RANK	COUNTRY/ECONOMY	VALUE
1	Iceland.....	96.2	75	Egypt.....	44.1
2	Norway.....	95.0	76	Venezuela.....	44.0
3	Sweden.....	94.0	77	Moldova.....	43.4
4	Denmark.....	93.0	78	China.....	42.3
4	Netherlands.....	93.0	79	Tunisia.....	41.4
6	Luxembourg.....	92.0	80	Mauritius.....	41.4
7	Finland.....	91.0	81	Jordan.....	41.0
8	New Zealand.....	89.5	81	South Africa.....	41.0
9	Qatar.....	88.1	83	Vietnam.....	39.5
10	Bahrain.....	88.0	84	Armenia.....	39.2
11	United Kingdom.....	87.0	85	Mexico.....	38.4
12	Canada.....	86.8	86	Peru.....	38.2
13	Switzerland.....	85.2	87	Philippines.....	36.2
14	United Arab Emirates.....	85.0	88	Ecuador.....	35.1
15	Korea, Rep.....	84.1	89	Cape Verde.....	34.7
16	Germany.....	84.0	90	Suriname.....	34.7
17	France.....	83.0	91	Bolivia.....	34.2
18	Australia.....	82.4	92	Ukraine.....	33.7
19	Belgium.....	82.0	93	Guyana.....	33.0
20	United States.....	81.0	94	Nigeria.....	32.9
21	Austria.....	81.0	95	Kenya.....	32.1
22	Slovak Republic.....	80.0	96	Paraguay.....	27.1
23	Kuwait.....	79.2	97	Thailand.....	26.5
24	Japan.....	79.1	98	Iran, Islamic Rep.....	26.0
25	Estonia.....	79.0	99	El Salvador.....	25.5
25	Ireland.....	79.0	100	Bhutan.....	25.4
27	Taiwan, China.....	76.0	101	Kyrgyz Republic.....	21.7
28	Czech Republic.....	75.0	102	Swaziland.....	20.8
29	Singapore.....	74.2	103	Senegal.....	19.2
30	Latvia.....	74.0	104	Sri Lanka.....	18.3
31	Israel.....	73.4	105	Honduras.....	18.1
32	Barbados.....	73.3	106	Yemen.....	17.4
33	Hong Kong SAR.....	72.8	107	Ghana.....	17.1
34	Hungary.....	72.0	108	Zimbabwe.....	17.1
34	Spain.....	72.0	109	Angola.....	16.9
36	Malta.....	70.0	110	Mongolia.....	16.4
36	Slovenia.....	70.0	111	Guatemala.....	16.0
38	Lithuania.....	68.0	112	Indonesia.....	15.4
39	Malaysia.....	65.8	113	Algeria.....	15.2
40	Bosnia and Herzegovina.....	65.4	114	Uganda.....	14.7
41	Poland.....	65.0	115	Libya <sup>1</sup> .....	14.0
42	Portugal.....	64.0	116	Nicaragua.....	13.5
43	Macedonia, FYR.....	63.1	117	Zambia.....	13.5
44	Croatia.....	63.0	118	Namibia.....	12.9
45	Chile.....	61.4	119	India.....	12.6
46	Lebanon.....	61.3	120	Gambia, The.....	12.4
47	Cyprus.....	61.0	121	Botswana.....	11.5
48	Brunei Darussalam.....	60.3	122	Nepal.....	11.1
49	Oman.....	60.0	123	Lao PDR.....	10.7
50	Trinidad and Tobago.....	59.5	124	Pakistan.....	10.0
51	Italy.....	58.0	125	Haiti.....	9.8
52	Montenegro.....	56.8	126	Gabon.....	8.6
53	Greece.....	56.0	127	Rwanda.....	8.0
54	Argentina.....	55.8	128	Bangladesh.....	6.3
55	Bulgaria.....	55.1	129	Cameroon.....	5.7
56	Uruguay.....	55.1	130	Mauritania.....	5.4
57	Morocco.....	55.0	131	Cambodia.....	4.9
58	Albania.....	54.7	132	Mozambique.....	4.8
59	Azerbaijan.....	54.2	133	Lesotho.....	4.6
60	Saudi Arabia.....	54.0	134	Malawi.....	4.4
61	Kazakhstan.....	53.3	135	Tanzania.....	4.0
62	Russian Federation.....	53.3	136	Benin.....	3.8
63	Puerto Rico.....	51.4	137	Liberia.....	3.8
64	Romania.....	50.0	138	Burkina Faso.....	3.7
65	Brazil.....	49.8	139	Côte d'Ivoire.....	2.4
66	Colombia.....	49.0	140	Mali.....	2.2
67	Serbia.....	48.1	141	Chad.....	2.1
68	Costa Rica.....	47.5	142	Madagascar.....	2.1
69	Seychelles.....	47.1	143	Guinea.....	1.5
70	Jamaica.....	46.5	144	Ethiopia.....	1.5
71	Georgia.....	45.5	145	Sierra Leone.....	1.3
72	Panama.....	45.2	146	Burundi.....	1.2
73	Turkey.....	45.1	147	Myanmar.....	1.1
74	Dominican Republic.....	45.0	148	Timor-Leste.....	0.9

SOURCE: International Telecommunication Union (ITU), *ITU World Telecommunication/ICT Indicators Database 2013* (December 2013 edition)

<sup>1</sup> 2011

## 6.03 Households with a personal computer

Percentage of households equipped with a personal computer | 2012

RANK	COUNTRY/ECONOMY	VALUE	RANK	COUNTRY/ECONOMY	VALUE
1	Netherlands	97.2	75	Panama	38.3
2	Iceland	96.0	76	Egypt	37.9
3	Bahrain	92.7	77	Iran, Islamic Rep.	37.0
4	Denmark	92.2	78	Suriname	34.3
5	Luxembourg	92.0	79	Armenia	34.0
5	Norway	92.0	80	Georgia	32.7
5	Sweden	92.0	81	Jamaica	32.6
8	Qatar	91.5	82	Ecuador	32.2
9	New Zealand	91.2	83	Mexico	32.2
10	Finland	88.0	84	Mongolia	30.3
11	Singapore	87.7	85	Peru	29.9
12	Germany	87.0	86	Thailand	26.9
12	United Kingdom	87.0	87	Cape Verde	26.5
14	Brunei Darussalam	86.9	88	Bolivia	25.9
15	Canada	86.6	89	Paraguay	24.3
16	Switzerland	85.8	90	Algeria	24.2
17	Australia	85.2	91	South Africa	23.6
18	United Arab Emirates	85.0	92	Guyana	22.9
19	Ireland	83.0	93	Tunisia	22.8
20	Korea, Rep.	82.3	94	Venezuela	20.2
21	Israel	82.1	95	Albania	20.0
22	Austria	81.0	96	Dominican Republic	19.8
22	France	81.0	97	Guatemala	19.2
24	Hong Kong SAR	80.3	98	Libya	17.6
25	Belgium	80.0	99	Vietnam	17.5
26	Japan	80.0	100	Philippines	16.9
27	Lebanon	79.7	101	Bhutan	16.4
28	United States	79.3	102	El Salvador	15.3
29	Slovak Republic	79.0	103	Indonesia	15.1
30	Malta	78.0	104	Honduras	15.1
31	Estonia	76.0	105	Sri Lanka	15.0
31	Slovenia	76.0	106	Namibia	14.3
33	Taiwan, China	75.2	107	Ghana	13.8
34	Czech Republic	75.0	108	Pakistan	12.5
35	Kuwait	75.0	109	Botswana	12.3
36	Spain	74.0	110	Swaziland	11.9
37	Poland	73.0	111	Nigeria	11.4
38	Hungary	71.0	112	India	10.9
39	Cyprus	70.0	113	Kenya	10.8
39	Latvia	70.0	114	Gabon	10.1
41	Barbados	69.2	115	Nicaragua	9.9
42	Croatia	68.0	116	Senegal	9.0
43	Saudi Arabia	67.7	117	Lao PDR	8.7
44	Italy	67.0	118	Angola	8.5
45	Malaysia	66.9	119	Cameroon	8.3
46	Portugal	66.0	120	Nepal	7.8
47	Lithuania	64.0	121	Mali	7.7
48	Uruguay	63.7	122	Gambia, The	7.4
49	Kazakhstan	63.0	123	Haiti	7.3
50	Oman	62.7	124	Kyrgyz Republic	6.9
51	Trinidad and Tobago	61.0	125	Zimbabwe	6.5
52	Russian Federation	60.6	126	Lesotho	5.9
53	Serbia	60.3	127	Mozambique	5.9
54	Puerto Rico	60.0	128	Cambodia	5.4
55	Macedonia, FYR	58.4	129	Yemen	5.1
56	Greece	57.4	130	Bangladesh	4.8
57	Romania	57.0	131	Benin	4.2
58	Argentina	56.0	132	Malawi	4.0
59	Jordan	54.6	133	Uganda	4.0
60	Chile	53.7	134	Mauritania	3.7
61	Bulgaria	52.0	135	Burkina Faso	3.4
62	Seychelles	51.9	136	Tanzania	3.2
63	Montenegro	51.3	137	Zambia	3.1
64	Turkey	50.2	138	Madagascar	2.9
65	Brazil	49.9	139	Chad	2.5
66	Costa Rica	49.0	140	Rwanda	2.4
67	Azerbaijan	45.0	141	Côte d'Ivoire	2.3
68	Moldova	44.5	142	Myanmar	2.3
69	Morocco	43.1	143	Ethiopia	2.1
70	China	40.9	144	Guinea	2.1
71	Mauritius	40.6	145	Liberia	2.0
72	Ukraine	40.5	146	Sierra Leone <sup>1</sup>	0.8
73	Bosnia and Herzegovina	39.8	147	Burundi <sup>2</sup>	0.1
74	Colombia	38.4	n/a	Timor-Leste	n/a

SOURCE: International Telecommunication Union (ITU), *ITU World Telecommunication/ICT Indicators Database 2013* (December 2013 edition)

<sup>1</sup> 2005 <sup>2</sup> 2009

## 6.04 Households with Internet access

Percentage of households with Internet access at home | 2012

RANK	COUNTRY/ECONOMY	VALUE	RANK	COUNTRY/ECONOMY	VALUE
1	Korea, Rep.	97.4	75	Colombia	32.1
2	Iceland	95.0	76	Georgia	32.0
3	Netherlands	94.0	77	Panama	31.6
4	Luxembourg	93.0	78	Iran, Islamic Rep.	26.5
4	Norway	93.0	79	Mexico	26.0
6	Denmark	92.0	80	South Africa	25.5
6	Sweden	92.0	81	Armenia	25.4
8	Switzerland	90.0	82	Jamaica	23.0
9	United Kingdom	88.6	83	Paraguay	22.8
10	Qatar	88.1	84	Ecuador	22.5
11	Singapore	87.7	85	Guyana	20.6
12	New Zealand	87.4	85	Tunisia	20.6
13	Finland	87.0	87	Albania	20.5
14	Japan	86.0	88	Suriname	20.2
15	Germany	85.0	89	Peru	20.2
16	Canada	83.0	89	Venezuela	20.2
17	Australia	81.4	91	Algeria	19.4
18	Ireland	81.0	92	Philippines	18.9
19	France	80.0	93	Thailand	18.4
20	Austria	79.0	94	Vietnam	15.6
20	Bahrain	79.0	95	El Salvador	15.0
22	Hong Kong SAR	78.6	96	Mongolia	14.0
23	Belgium	78.0	97	Cape Verde	13.7
24	Malta	77.0	98	Libya	13.7
25	Slovak Republic	76.6	99	Dominican Republic	13.7
26	Estonia	75.0	100	Honduras	13.2
26	United States	75.0	101	Namibia	13.0
28	Slovenia	74.0	102	Bhutan	11.6
29	Israel	73.4	103	Kenya	11.5
30	Brunei Darussalam	72.4	104	Swaziland	11.4
31	Taiwan, China	72.2	105	Ghana	11.0
32	United Arab Emirates	72.0	106	Sri Lanka	10.3
33	Czech Republic	71.0	107	Bolivia	10.0
34	Poland	70.0	108	India	9.5
35	Hungary	69.0	109	Guatemala	9.3
35	Latvia	69.0	110	Botswana	9.1
37	Spain	68.0	110	Nigeria	9.1
38	Saudi Arabia	66.6	112	Pakistan	8.3
39	Croatia	66.0	113	Gabon	7.9
40	Kuwait	65.2	114	Nicaragua	7.4
41	Malaysia	64.7	115	Angola	7.2
42	Lebanon	64.0	116	Gambia, The	6.7
43	Italy	63.0	117	Indonesia	6.5
44	Barbados	62.9	118	Kyrgyz Republic	6.3
45	Cyprus	62.0	119	Senegal	5.8
45	Lithuania	62.0	120	Malawi	5.5
47	Portugal	61.0	121	Lao PDR	5.1
48	Puerto Rico	60.7	122	Zimbabwe	4.9
49	Macedonia, FYR	56.8	123	Yemen	4.7
50	Montenegro	55.0	124	Mozambique	4.7
51	Greece	54.0	125	Uganda	4.2
51	Romania	54.0	126	Nepal	4.1
53	Kazakhstan	52.6	127	Cambodia	3.9
54	Russian Federation	51.2	128	Lesotho	3.7
55	Bulgaria	51.0	129	Cameroon	3.5
56	Uruguay	48.4	130	Mauritania	3.4
57	Serbia	48.0	131	Haiti	3.4
58	Argentina	47.5	132	Tanzania	3.3
59	Costa Rica	47.3	133	Bangladesh	3.2
60	Turkey	47.2	134	Burkina Faso	2.8
61	Azerbaijan	46.8	135	Zambia	2.8
62	Brazil	45.4	136	Madagascar	2.7
63	Chile	45.3	137	Mali	2.5
64	Jordan	43.6	138	Rwanda	2.4
65	Mauritius	42.0	139	Benin	2.4
65	Moldova	42.0	140	Chad	2.3
67	Seychelles	41.9	141	Ethiopia	1.9
68	Oman	41.9	142	Myanmar	1.8
69	Trinidad and Tobago	40.0	143	Liberia	1.5
70	Bosnia and Herzegovina	39.7	144	Côte d'Ivoire	1.3
71	Morocco	38.9	145	Guinea	1.3
72	China	37.4	146	Burundi <sup>1</sup>	0.1
73	Ukraine	36.5	n/a	Sierra Leone	n/a
74	Egypt	32.3	n/a	Timor-Leste	n/a

SOURCE: International Telecommunication Union (ITU), *ITU World Telecommunication/ICT Indicators Database 2013* (December 2013 edition)

<sup>1</sup> 2009

## 6.05 Fixed broadband Internet subscriptions

Fixed broadband Internet subscriptions per 100 population | 2012

RANK	COUNTRY/ECONOMY	VALUE	RANK	COUNTRY/ECONOMY	VALUE
1	Switzerland	39.9	75	Venezuela	6.7
2	Netherlands	39.8	76	Suriname	5.5
3	Denmark	38.8	77	Ecuador	5.3
4	France	37.5	78	Albania	5.1
5	Korea, Rep.	37.2	79	Vietnam	4.9
6	Norway	36.3	80	Tunisia	4.9
7	Iceland	34.3	81	Brunei Darussalam	4.8
8	United Kingdom	34.0	82	Peru	4.7
9	Germany	33.7	83	Dominican Republic	4.3
10	Belgium	33.3	84	Jamaica	4.3
11	Canada	32.5	85	Iran, Islamic Rep.	4.0
12	Luxembourg	32.4	86	Cape Verde	4.0
13	Sweden	32.3	87	El Salvador	3.8
14	Malta	32.0	88	Mongolia	3.8
15	Hong Kong SAR	31.2	89	Guyana	3.7
16	Finland	30.3	90	Algeria	2.9
17	United States	28.3	91	Egypt	2.8
18	New Zealand	27.8	92	Jordan	2.8
19	Japan	27.7	93	Bhutan	2.3
20	Estonia	25.5	94	Philippines	2.2
21	Singapore	25.4	95	Oman	2.1
22	Israel	25.3	96	South Africa	2.1
23	Austria	25.0	97	Morocco	2.1
24	Spain	24.4	98	Guatemala	1.8
25	Australia	24.3	99	Sri Lanka	1.7
26	Slovenia	24.3	100	Nicaragua	1.6
27	Greece	24.1	101	Kuwait	1.4
28	Taiwan, China	23.9	102	India	1.2
29	Latvia	23.4	103	Indonesia	1.2
30	Barbados	23.1	104	Paraguay	1.2
31	Hungary	22.9	105	Namibia	1.2
32	Ireland	22.7	106	Libya	1.1
33	Portugal	22.5	107	Bolivia	1.1
34	Italy	22.1	108	Botswana	0.9
35	Lithuania	21.1	109	Kyrgyz Republic	0.9
36	Croatia	20.7	110	Honduras	0.8
37	Cyprus	19.2	111	Yemen	0.7
38	Bulgaria	17.9	112	Senegal	0.7
39	Uruguay	16.6	113	Cameroon	0.6
40	Czech Republic	16.4	114	Zimbabwe	0.5
41	Romania	16.2	115	Pakistan	0.5
42	Poland	15.5	116	Nepal	0.5
43	Puerto Rico	15.5	117	Bangladesh	0.4
44	Slovak Republic	14.7	118	Gabon	0.3
45	Russian Federation	14.5	119	Swaziland	0.3
46	Azerbaijan	14.1	120	Ghana	0.3
47	Trinidad and Tobago	13.8	121	Cambodia	0.2
48	Macedonia, FYR	13.7	122	Mauritania	0.2
49	Bahrain	13.2	123	Chad	0.2
50	Serbia	12.9	124	Angola	0.2
51	China	12.7	125	Lao PDR	0.1
52	Chile	12.4	126	Uganda	0.1
53	Moldova	11.9	127	Zambia	0.1
54	Mauritius	11.2	128	Kenya	0.1
55	Seychelles	11.0	129	Burkina Faso	0.1
56	Argentina	10.9	130	Mozambique	0.1
57	Turkey	10.6	131	Lesotho	0.1
58	Bosnia and Herzegovina	10.6	132	Timor-Leste	0.1
59	Mexico	10.5	133	Côte d'Ivoire <sup>3</sup>	0.1
60	Qatar	10.5	134	Benin	0.1
61	United Arab Emirates	10.3	135	Madagascar	0.0
62	Kazakhstan	9.8	136	Gambia, The	0.0
63	Lebanon	9.7	137	Rwanda	0.0
64	Costa Rica	9.3	138	Mali	0.0
65	Brazil	9.2	139	Myanmar	0.0
66	Georgia	8.7	140	Nigeria	0.0
67	Montenegro	8.4	141	Tanzania	0.0
68	Malaysia	8.4	142	Malawi	0.0
69	Colombia	8.2	143	Ethiopia	0.0
70	Thailand	8.2	144	Guinea	0.0
71	Ukraine	8.0	145	Burundi	0.0
72	Panama	7.8	146	Liberia	0.0
73	Saudi Arabia	6.9	147	Haiti <sup>2</sup>	0.0
74	Armenia	6.7	147	Sierra Leone <sup>1</sup>	0.0

SOURCE: International Telecommunication Union (ITU), *ITU World Telecommunication/ICT Indicators Database 2013* (December 2013 edition)<sup>1</sup> 2007 <sup>2</sup> 2008 <sup>3</sup> 2009

## 6.06 Mobile broadband Internet subscriptions

Mobile broadband Internet subscriptions per 100 population | 2012

RANK	COUNTRY/ECONOMY	VALUE	RANK	COUNTRY/ECONOMY	VALUE
1	Singapore	126.1	75	Mongolia	18.4
2	Japan	115.1	76	China	16.9
3	Finland	106.6	77	Turkey	16.5
4	Korea, Rep.	105.1	78	Dominican Republic	15.6
5	Sweden	104.9	79	Suriname	15.0
6	Denmark	97.2	80	Panama	14.3
7	Australia	96.2	81	Puerto Rico	13.7
8	Bahrain	91.2	82	Malaysia	13.4
9	United States	88.2	83	Bosnia and Herzegovina	12.2
10	Norway	84.8	84	Swaziland	11.9
11	Hong Kong SAR	83.2	85	Jordan	11.3
12	Luxembourg	80.6	86	Morocco	10.1
13	Estonia	76.9	87	Mexico	9.8
14	Botswana	74.9	88	Tunisia	8.9
15	United Kingdom	72.1	89	Seychelles	8.6
16	Iceland	70.9	90	Honduras	8.6
17	New Zealand	65.9	91	Georgia	8.5
18	Ireland	65.9	92	Trinidad and Tobago	8.4
19	Poland	63.5	93	Sri Lanka	7.8
20	Qatar	61.8	94	Brunei Darussalam	7.6
21	Netherlands	61.3	95	Lesotho	7.5
22	Latvia	58.2	96	Uganda	7.4
23	Austria	56.3	97	Cambodia	6.7
24	Croatia	53.9	98	Bolivia	6.6
25	Spain	53.6	99	Paraguay	6.0
26	Israel	53.0	100	El Salvador	5.5
27	Russian Federation	52.8	101	Ukraine	5.4
28	Italy	52.2	102	Moldova	5.1
29	Czech Republic	52.1	103	Colombia	5.0
30	Serbia	52.1	104	India	5.0
31	France	51.8	105	Venezuela	4.8
32	Oman	50.9	106	Guatemala	4.5
33	Taiwan, China	49.9	107	Ethiopia	4.4
34	Bulgaria	48.5	108	Philippines	3.8
35	Greece	45.7	109	Tanzania	3.7
36	Saudi Arabia	45.4	110	Mauritania	3.6
37	United Arab Emirates	44.8	111	Senegal	3.6
38	Kazakhstan	42.5	112	Malawi	3.5
39	Canada	42.1	113	Rwanda	3.2
40	Germany	40.8	114	Peru	2.9
41	Slovak Republic	39.7	115	Bhutan	2.5
42	Switzerland	39.6	116	Kenya	2.2
43	Slovenia	37.0	117	Lao PDR	2.1
44	Barbados	36.0	118	Mozambique	1.8
45	Malta	35.3	119	Jamaica	1.6
46	Azerbaijan	34.8	120	Angola	1.5
47	Cyprus	34.1	121	Gambia, The	1.4
48	Ghana	33.9	122	Iran, Islamic Rep.	1.3
49	Brazil	33.7	123	Nicaragua	1.0
50	Namibia	33.2	124	Mali	0.7
51	Belgium	33.0	125	Pakistan	0.7
52	Portugal	32.8	126	Zambia	0.6
53	Uruguay	32.5	127	Bangladesh	0.5
54	Indonesia	31.6	128	Timor-Leste	0.4
55	Armenia	29.1	129	Benin	0.4
56	Lebanon	28.3	130	Madagascar	0.3
57	Zimbabwe	28.1	131	Yemen	0.2
58	Chile	28.0	132	Thailand	0.1
59	Egypt	27.9	133	Guyana	0.1
60	Montenegro	27.5	134	Kyrgyz Republic <sup>1</sup>	0.0
61	Romania	27.0	135	Liberia	0.0
62	South Africa	25.2	136	Myanmar	0.0
63	Macedonia, FYR	25.1	137	Cameroon	0.0
64	Hungary	24.2	138	Burundi	0.0
65	Nepal	23.8	139	Burkina Faso	0.0
66	Cape Verde	23.0	140	Algeria	0.0
67	Mauritius	22.9	140	Chad	0.0
68	Ecuador	21.6	140	Côte d'Ivoire <sup>2</sup>	0.0
69	Argentina	20.9	140	Gabon	0.0
70	Costa Rica	20.3	140	Guinea	0.0
71	Albania	18.8	140	Haiti <sup>2</sup>	0.0
72	Vietnam	18.8	n/a	Kuwait	n/a
73	Lithuania	18.8	n/a	Libya	n/a
74	Nigeria	18.4	n/a	Sierra Leone	n/a

SOURCE: International Telecommunication Union (ITU), *ITU World Telecommunication/ICT Indicators Database 2013* (December 2013 edition)

<sup>1</sup> 2010 <sup>2</sup> 2011

## 6.07 Use of virtual social networks\*

In your country, how widely used are virtual social networks (e.g., Facebook, Twitter, LinkedIn)? [1 = not used at all; 7 = widely used] | 2012–2013 weighted average

RANK	COUNTRY/ECONOMY	VALUE	1	5.5	7	RANK	COUNTRY/ECONOMY	VALUE	1	5.5	7
1	Iceland	6.7				75	Mongolia	5.6			
2	United Kingdom	6.6				76	Hungary	5.6			
3	Norway	6.6				77	Zambia	5.6			
4	Netherlands	6.6				78	Côte d'Ivoire	5.6			
5	Sweden	6.5				79	Bulgaria	5.6			
6	Finland	6.4				80	Colombia	5.6			
7	Malta	6.4				81	Kenya	5.5			
8	Estonia	6.4				82	Moldova	5.5			
9	United States	6.4				83	South Africa	5.5			
10	Australia	6.4				84	Romania	5.5			
11	United Arab Emirates	6.4				85	Namibia	5.5			
12	Bahrain	6.3				86	Mexico	5.4			
13	Canada	6.3				87	Morocco	5.4			
14	Singapore	6.3				88	Botswana	5.4			
15	Puerto Rico	6.3				89	Russian Federation	5.4			
16	Hong Kong SAR	6.3				90	Greece	5.4			
17	Qatar	6.3				91	India	5.4			
18	New Zealand	6.3				92	Paraguay	5.3			
19	Brunei Darussalam	6.3				93	Ukraine	5.3			
20	Lithuania	6.2				94	Seychelles	5.3			
21	Austria	6.2				95	Oman	5.3			
22	Philippines	6.2				96	Kazakhstan	5.3			
23	Macedonia, FYR	6.2				97	Cape Verde	5.3			
24	Switzerland	6.2				98	Honduras	5.3			
25	Barbados	6.2				99	Ghana	5.2			
26	Chile	6.1				100	Peru	5.2			
27	Panama	6.1				101	Gambia, The	5.2			
28	Belgium	6.1				102	Madagascar	5.2			
29	Ireland	6.1				103	Ecuador	5.1			
30	Luxembourg	6.1				104	Algeria	5.1			
31	Montenegro	6.1				105	Vietnam	5.1			
32	Israel	6.1				106	Bhutan	5.1			
33	Saudi Arabia	6.1				107	Suriname	5.1			
34	Taiwan, China	6.1				108	Cambodia	5.1			
35	Kuwait	6.0				109	Poland	5.1			
36	Costa Rica	6.0				110	Albania	5.1			
37	Brazil	6.0				111	El Salvador	5.0			
38	Azerbaijan	6.0				112	Serbia	5.0			
39	Jordan	6.0				113	Zimbabwe	5.0			
40	Tunisia	6.0				114	Sri Lanka	5.0			
41	Cyprus	6.0				115	Libya	5.0			
42	Malaysia	6.0				116	Pakistan	5.0			
43	Czech Republic	6.0				117	Kyrgyz Republic	4.9			
44	Bosnia and Herzegovina	6.0				118	Lao PDR	4.9			
45	Argentina	6.0				119	Haiti	4.9			
46	Denmark	5.9				120	Rwanda	4.9			
47	Spain	5.9				121	Cameroon	4.8			
48	Indonesia	5.9				122	Swaziland	4.8			
49	Thailand	5.9				123	Angola	4.8			
50	Egypt	5.9				124	Mauritania	4.8			
51	Dominican Republic	5.9				125	Benin	4.8			
52	Portugal	5.9				126	China	4.7			
53	Jamaica	5.9				127	Liberia	4.6			
54	France	5.9				128	Yemen	4.6			
55	Latvia	5.9				129	Malawi	4.6			
56	Germany	5.9				130	Mali	4.6			
57	Korea, Rep.	5.9				131	Nicaragua	4.6			
58	Slovak Republic	5.9				132	Myanmar	4.6			
59	Venezuela	5.8				133	Gabon	4.6			
60	Guyana	5.8				134	Nepal	4.5			
61	Turkey	5.8				135	Sierra Leone	4.5			
62	Uruguay	5.8				136	Tanzania	4.4			
63	Trinidad and Tobago	5.8				137	Lesotho	4.4			
64	Slovenia	5.8				138	Bangladesh	4.4			
65	Italy	5.8				139	Mozambique	4.4			
66	Georgia	5.8				140	Timor-Leste	4.4			
67	Armenia	5.8				141	Uganda	4.2			
68	Japan	5.7				142	Burkina Faso	4.2			
69	Mauritius	5.7				143	Guinea	4.2			
70	Lebanon	5.7				144	Ethiopia	3.9			
71	Croatia	5.6				145	Bolivia	3.8			
72	Nigeria	5.6				146	Chad	3.4			
73	Senegal	5.6				147	Iran, Islamic Rep.	3.3			
74	Guatemala	5.6				148	Burundi	3.1			

SOURCE: World Economic Forum, Executive Opinion Survey, 2012 and 2013 editions