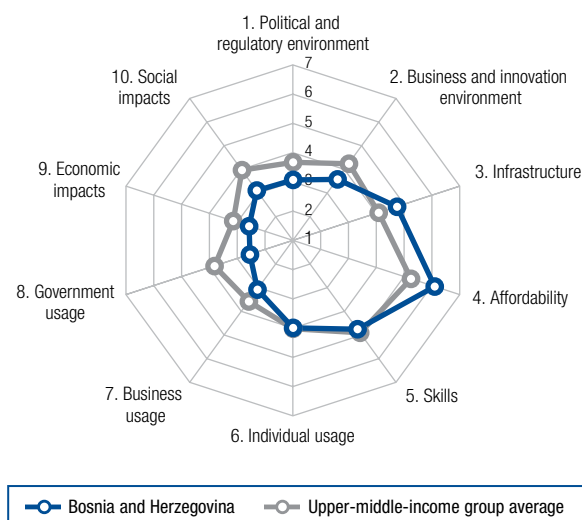


Bosnia and Herzegovina

	Rank (out of 139)	Value (1–7)
Networked Readiness Index	97	3.6
Networked Readiness Index 2015 (out of 143).....	n/a	n/a
Networked Readiness Index 2014 (out of 148).....	68	4.0
Networked Readiness Index 2013 (out of 144).....	78	3.8
A. Environment subindex	121	3.3
1st pillar: Political and regulatory environment.....	120	3.1
2nd pillar: Business and innovation environment.....	120	3.6
B. Readiness subindex	50	5.2
3rd pillar: Infrastructure.....	50	4.7
4th pillar: Affordability.....	32	6.1
5th pillar: Skills.....	84	4.7
C. Usage subindex	107	3.2
6th pillar: Individual usage.....	73	4.0
7th pillar: Business usage.....	123	3.1
8th pillar: Government usage.....	133	2.6
D. Impact subindex	121	2.8
9th pillar: Economic impacts.....	123	2.6
10th pillar: Social impacts.....	119	3.1



The Networked Readiness Index in detail

INDICATOR	RANK/139	VALUE
1st pillar: Political and regulatory environment		
1.01 Effectiveness of law-making bodies*	115	2.9
1.02 Laws relating to ICTs*	131	2.5
1.03 Judicial independence*	110	2.9
1.04 Efficiency of legal system in settling disputes*	127	2.7
1.05 Efficiency of legal system in challenging regs*	116	2.8
1.06 Intellectual property protection*	130	2.9
1.07 Software piracy rate, % software installed	61	65
1.08 No. procedures to enforce a contract	69	37
1.09 No. days to enforce a contract	87	595
2nd pillar: Business and innovation environment		
2.01 Availability of latest technologies*	103	4.2
2.02 Venture capital availability*	106	2.3
2.03 Total tax rate, % profits	21	23.3
2.04 No. days to start a business	133	67
2.05 No. procedures to start a business	125	12
2.06 Intensity of local competition*	117	4.4
2.07 Tertiary education gross enrollment rate, %	92	22.1
2.08 Quality of management schools*	120	3.3
2.09 Gov't procurement of advanced tech*	137	2.4
3rd pillar: Infrastructure		
3.01 Electricity production, kWh/capita	49	4564.1
3.02 Mobile network coverage, % pop.	49	99.8
3.03 Int'l Internet bandwidth, kb/s per user	59	43.0
3.04 Secure Internet servers/million pop.	72	35.9
4th pillar: Affordability		
4.01 Prepaid mobile cellular tariffs, PPP \$/min	91	0.32
4.02 Fixed broadband Internet tariffs, PPP \$/month	12	16.39
4.03 Internet & telephony competition, 0–2 (best)	80	1.86
5th pillar: Skills		
5.01 Quality of education system*	135	2.4
5.02 Quality of math & science education*	92	3.6
5.03 Secondary education gross enrollment rate, %	76	89.0
5.04 Adult literacy rate, %	24	98.5

INDICATOR	RANK/139	VALUE
6th pillar: Individual usage		
6.01 Mobile phone subscriptions/100 pop	107	91.3
6.02 Individuals using Internet, %	56	60.8
6.03 Households w/ personal computer, %	74	45.0
6.04 Households w/ Internet access, %	65	50.0
6.05 Fixed broadband Internet subs/100 pop	57	14.2
6.06 Mobile broadband subs/100 pop	92	27.8
6.07 Use of virtual social networks*	98	5.2
7th pillar: Business usage		
7.01 Firm-level technology absorption*	83	4.4
7.02 Capacity for innovation*	133	3.0
7.03 PCT patents, applications/million pop.	60	1.7
7.04 ICT use for business-to-business transactions*	115	4.0
7.05 Business-to-consumer Internet use*	99	4.0
7.06 Extent of staff training*	136	2.9
8th pillar: Government usage		
8.01 Importance of ICTs to gov't vision*	136	2.6
8.02 Government Online Service Index, 0–1 (best)	103	0.28
8.03 Gov't success in ICT promotion*	138	2.3
9th pillar: Economic impacts		
9.01 Impact of ICTs on business models*	122	3.6
9.02 ICT PCT patents, applications/million pop.	68	0.3
9.03 Impact of ICTs on organizational models*	128	3.1
9.04 Knowledge-intensive jobs, % workforce	n/a	n/a
10th pillar: Social impacts		
10.01 Impact of ICTs on access to basic services*	113	3.5
10.02 Internet access in schools*	83	3.9
10.03 ICT use & gov't efficiency*	137	2.6
10.04 E-Participation Index, 0–1 (best)	110	0.24

Note: Indicators followed by an asterisk (*) are measured on a 1-to-7 (best) scale. For further details and explanation, please refer to the section "How to Read the Country/Economy Profiles" on page 53.