

3.01 Business costs of crime and violence

To what extent does the incidence of crime and violence impose costs on businesses in your country? [1 = to a great extent; 7 = not at all] | 2011–2012 weighted average

RANK	COUNTRY/ECONOMY	VALUE	1	MEAN: 4.7	7	RANK	COUNTRY/ECONOMY	VALUE	1	MEAN: 4.7	7
1	Qatar	6.6				71	Zimbabwe	4.8			
2	United Arab Emirates	6.5				72	Barbados	4.8			
3	Finland	6.4				73	Tajikistan	4.8			
4	Saudi Arabia	6.3				74	Turkey	4.8			
5	Iceland	6.3				75	Thailand	4.8			
6	Luxembourg	6.2				76	Iran, Islamic Rep.	4.7			
7	Switzerland	6.1				77	Zambia	4.7			
8	Oman	6.1				78	Albania	4.7			
9	Singapore	6.1				79	Greece	4.7			
10	Hong Kong SAR	6.0				80	Kyrgyz Republic	4.7			
11	Brunei Darussalam	6.0				81	Sierra Leone	4.6			
12	Slovenia	6.0				82	Serbia	4.6			
13	Armenia	5.9				83	United States	4.5			
14	Malta	5.9				84	Tanzania	4.5			
15	Portugal	5.9				85	Uruguay	4.5			
16	New Zealand	5.9				86	Benin	4.5			
17	Norway	5.8				87	Russian Federation	4.5			
18	Taiwan, China	5.8				88	Italy	4.5			
19	Austria	5.8				89	Cambodia	4.4			
20	Germany	5.8				90	Ghana	4.4			
21	Belgium	5.8				91	Suriname	4.3			
22	Ethiopia	5.8				92	Burkina Faso	4.3			
23	Sri Lanka	5.8				93	Bangladesh	4.3			
24	Kuwait	5.8				94	Indonesia	4.3			
25	Australia	5.7				95	Malawi	4.3			
26	Jordan	5.7				96	Swaziland	4.3			
27	Sweden	5.7				97	Cameroon	4.3			
28	Cyprus	5.6				98	Seychelles	4.2			
29	Ireland	5.6				99	Mali	4.2			
30	Rwanda	5.6				100	Mozambique	4.2			
31	Netherlands	5.6				101	Nicaragua	4.1			
32	Canada	5.6				102	Cape Verde	4.0			
33	Spain	5.5				103	Philippines	3.9			
34	Montenegro	5.5				104	Costa Rica	3.9			
35	Israel	5.5				105	Bolivia	3.8			
36	Estonia	5.5				106	Yemen	3.8			
37	Poland	5.5				107	Bulgaria	3.8			
38	Bosnia and Herzegovina	5.4				108	Puerto Rico	3.8			
39	Senegal	5.4				109	Namibia	3.8			
40	Japan	5.4				110	Lesotho	3.8			
41	Ukraine	5.4				111	Argentina	3.8			
42	Czech Republic	5.4				112	Burundi	3.6			
43	Korea, Rep.	5.4				113	Chad	3.6			
44	Gambia, The	5.3				114	Panama	3.6			
45	Latvia	5.3				115	Algeria	3.6			
46	France	5.3				116	Kenya	3.5			
47	Lithuania	5.3				117	Paraguay	3.5			
48	Mauritania	5.3				118	Brazil	3.5			
49	United Kingdom	5.3				119	Guyana	3.5			
50	Azerbaijan	5.3				120	Nepal	3.5			
51	Moldova	5.3				121	Peru	3.4			
52	Croatia	5.2				122	Uganda	3.4			
53	Denmark	5.2				123	Dominican Republic	3.4			
54	Georgia	5.1				124	Nigeria	3.3			
55	Morocco	5.1				125	Madagascar	3.3			
56	Romania	5.1				126	Guinea	3.1			
57	Botswana	5.1				127	Ecuador	3.1			
58	Mauritius	5.1				128	Pakistan	3.1			
59	Hungary	5.0				129	Egypt	3.0			
60	Macedonia, FYR	5.0				130	South Africa	2.9			
61	Kazakhstan	5.0				131	Mexico	2.9			
62	India	5.0				132	Colombia	2.8			
63	Chile	5.0				133	Côte d'Ivoire	2.8			
64	Mongolia	5.0				134	Haiti	2.5			
65	Bahrain	4.9				135	Trinidad and Tobago	2.5			
66	Slovak Republic	4.9				136	Venezuela	2.3			
67	Malaysia	4.9				137	Jamaica	2.2			
68	China	4.8				138	Honduras	2.0			
69	Vietnam	4.8				139	El Salvador	1.9			
70	Lebanon	4.8				140	Guatemala	1.9			

Source: World Economic Forum, Executive Opinion Survey

3.02 Reliability of police services

To what extent can police services be relied upon to enforce law and order in your country? [1 = cannot be relied upon at all; 7 = can be completely relied upon] | 2011–2012 weighted average

RANK	COUNTRY/ECONOMY	VALUE	1	MEAN: 4.3	7	RANK	COUNTRY/ECONOMY	VALUE	1	MEAN: 4.3	7
1	Finland.....	6.6				71	Uruguay.....	4.2			
2	Switzerland.....	6.4				72	Sri Lanka.....	4.2			
3	Singapore.....	6.4				73	Namibia.....	4.2			
4	New Zealand.....	6.3				74	Colombia.....	4.2			
5	Qatar.....	6.3				75	Swaziland.....	4.2			
6	Netherlands.....	6.2				76	Tajikistan.....	4.0			
7	Denmark.....	6.2				77	Albania.....	4.0			
8	Canada.....	6.2				78	Serbia.....	4.0			
9	Iceland.....	6.2				79	Azerbaijan.....	4.0			
10	Hong Kong SAR.....	6.2				80	Turkey.....	4.0			
11	United Arab Emirates.....	6.1				81	Ethiopia.....	4.0			
12	Australia.....	6.1				82	Greece.....	3.9			
13	Sweden.....	6.1				83	Indonesia.....	3.9			
14	Chile.....	6.1				84	Slovak Republic.....	3.9			
15	Ireland.....	6.0				85	Uganda.....	3.9			
16	Spain.....	6.0				86	Cameroon.....	3.9			
17	Austria.....	6.0				87	Mongolia.....	3.8			
18	Norway.....	6.0				88	South Africa.....	3.8			
19	Rwanda.....	5.9				89	Malawi.....	3.8			
20	Germany.....	5.9				90	Czech Republic.....	3.8			
21	Luxembourg.....	5.9				91	Armenia.....	3.8			
22	Barbados.....	5.9				92	Nicaragua.....	3.8			
23	United Kingdom.....	5.9				93	Burkina Faso.....	3.8			
24	Belgium.....	5.7				94	Kazakhstan.....	3.7			
25	Oman.....	5.7				95	Seychelles.....	3.7			
26	Japan.....	5.7				96	Jamaica.....	3.7			
27	Saudi Arabia.....	5.6				97	Philippines.....	3.6			
28	Jordan.....	5.6				98	Thailand.....	3.6			
29	Bahrain.....	5.6				99	Tanzania.....	3.6			
30	United States.....	5.5				100	Mali.....	3.6			
31	Estonia.....	5.5				101	Sierra Leone.....	3.6			
32	Taiwan, China.....	5.3				102	Cambodia.....	3.5			
33	France.....	5.3				103	Egypt.....	3.5			
34	Portugal.....	5.2				104	Lebanon.....	3.5			
35	Brunei Darussalam.....	5.1				105	Nepal.....	3.5			
36	Cyprus.....	5.1				106	Lesotho.....	3.5			
37	Georgia.....	5.1				107	Romania.....	3.4			
38	Italy.....	5.1				108	Bulgaria.....	3.4			
39	Korea, Rep.....	5.0				109	Mozambique.....	3.4			
40	Malaysia.....	5.0				110	Kenya.....	3.4			
41	Montenegro.....	5.0				111	Nigeria.....	3.2			
42	Malta.....	5.0				112	Ecuador.....	3.2			
43	Botswana.....	5.0				113	Trinidad and Tobago.....	3.2			
44	Gambia, The.....	4.9				114	El Salvador.....	3.1			
45	Bosnia and Herzegovina.....	4.9				115	Moldova.....	3.1			
46	Costa Rica.....	4.8				116	Guinea.....	3.0			
47	Kuwait.....	4.8				117	Algeria.....	3.0			
48	Israel.....	4.8				118	Bolivia.....	3.0			
49	Suriname.....	4.7				119	Ukraine.....	3.0			
50	Slovenia.....	4.7				120	Zimbabwe.....	3.0			
51	Croatia.....	4.7				121	Honduras.....	3.0			
52	Panama.....	4.7				122	Bangladesh.....	3.0			
53	Vietnam.....	4.6				123	Pakistan.....	3.0			
54	Puerto Rico.....	4.6				124	Peru.....	3.0			
55	Ghana.....	4.6				125	Kyrgyz Republic.....	2.9			
56	Iran, Islamic Rep.....	4.5				126	Mauritania.....	2.9			
57	Mauritius.....	4.5				127	Argentina.....	2.9			
58	Cape Verde.....	4.5				128	Guyana.....	2.8			
59	China.....	4.5				129	Russian Federation.....	2.8			
60	Brazil.....	4.4				130	Mexico.....	2.8			
61	Benin.....	4.4				131	Côte d'Ivoire.....	2.8			
62	Senegal.....	4.4				132	Haiti.....	2.6			
63	Zambia.....	4.4				133	Guatemala.....	2.6			
64	Morocco.....	4.3				134	Paraguay.....	2.6			
65	Latvia.....	4.3				135	Chad.....	2.4			
66	Lithuania.....	4.3				136	Madagascar.....	2.3			
67	Poland.....	4.3				137	Yemen.....	2.2			
68	Macedonia, FYR.....	4.3				138	Venezuela.....	2.1			
69	India.....	4.3				139	Dominican Republic.....	2.0			
70	Hungary.....	4.2				140	Burundi.....	2.0			

Source: World Economic Forum, Executive Opinion Survey

3.03 Road traffic accidents

Estimated deaths due to road traffic accidents per 100,000 population | 2007 or most recent

RANK	COUNTRY/ECONOMY	VALUE	RANK	COUNTRY/ECONOMY	VALUE
1	Hong Kong SAR ²	1.8	71	Indonesia	16.2
2	Malta	3.4	72	China	16.5
3	Uruguay	4.3	73	Bolivia	16.7
4	Netherlands	4.8	74	Georgia	16.8
4	Singapore	4.8	74	India	16.8
6	Switzerland ³	4.9	76	Kuwait ³	16.9
7	Japan	5.0	77	Dominican Republic	17.3
7	Norway	5.0	78	Latvia ³	17.9
9	Sweden	5.2	79	Brazil ³	18.3
10	United Kingdom ³	5.4	79	Suriname	18.3
11	Israel	5.7	81	Seychelles	18.5
12	Germany	6.0	82	Mongolia	19.3
13	Macedonia, FYR ³	6.9	83	Thailand	19.6
14	Finland	7.2	84	Paraguay	19.7
15	France	7.5	85	Guyana	19.9
16	Australia	7.8	86	Philippines	20.0
17	Austria	8.3	87	Montenegro	20.4
18	Ireland ³	8.5	88	Mexico ³	20.7
19	Canada ³	8.8	89	Oman	21.3
20	Taiwan, China ¹	8.8	90	Peru	21.5
21	Spain ³	9.3	90	Ukraine	21.5
22	Italy ³	9.6	92	Venezuela ³	21.8
23	Luxembourg ²	9.6	93	Lithuania ³	22.4
24	Serbia	9.8	94	Kyrgyz Republic	22.8
25	Iceland ³	10.0	95	Burundi	23.4
26	New Zealand	10.1	96	Malaysia	23.6
27	Belgium	10.2	97	Qatar	23.7
28	Cyprus	10.4	98	Uganda	24.7
28	Portugal	10.4	99	Cape Verde	25.1
30	Bosnia and Herzegovina	10.9	100	Russian Federation	25.2
31	Mauritius	11.1	101	Pakistan	25.3
32	Colombia	11.7	102	Zambia	25.6
32	Ecuador	11.7	103	Malawi	26.0
34	Czech Republic	12.0	104	Swaziland	26.3
35	Bahrain	12.1	105	Lesotho	26.7
35	Cambodia	12.1	106	Zimbabwe	27.5
37	Barbados	12.2	107	Cameroon	28.1
38	Hungary	12.3	108	Morocco	28.3
38	Jamaica	12.3	108	Sierra Leone	28.3
40	Bangladesh	12.6	110	Lebanon	28.5
40	El Salvador	12.6	111	Namibia	28.6
42	Panama	12.7	112	Saudi Arabia	29.0
42	Romania	12.7	113	Yemen	29.3
44	Korea, Rep.	12.8	114	Ghana	29.6
44	Puerto Rico	12.8	115	Kazakhstan	30.6
46	Azerbaijan	13.0	116	Burkina Faso	31.1
47	Bulgaria	13.2	117	Benin	31.2
48	Turkey	13.4	118	Rwanda	31.6
49	Honduras	13.5	119	Mali	32.1
49	Sri Lanka	13.5	120	Nigeria	32.3
51	Croatia	13.6	121	Senegal	32.5
52	Argentina	13.7	122	South Africa	33.2
52	Chile ³	13.7	123	Madagascar	33.7
54	Brunei Darussalam	13.8	124	Botswana	33.8
55	Albania	13.9	125	Jordan	34.2
55	Armenia	13.9	126	Chad	34.3
55	United States ³	13.9	126	Tanzania	34.3
58	Tajikistan	14.1	128	Kenya	34.4
59	Nicaragua	14.2	129	Mozambique	34.7
60	Slovenia	14.6	130	Ethiopia	35.0
61	Estonia	14.7	131	Mauritania	35.5
61	Guatemala	14.7	132	Iran, Islamic Rep.	35.8
61	Poland	14.7	133	Gambia, The	36.6
64	Greece ³	14.9	134	United Arab Emirates	37.1
65	Moldova	15.1	135	Egypt	41.6
65	Nepal	15.1	n/a	Algeria	n/a
65	Slovak Republic	15.1	n/a	Côte d'Ivoire	n/a
68	Costa Rica	15.4	n/a	Denmark	n/a
69	Trinidad and Tobago	15.5	n/a	Guinea	n/a
70	Vietnam	16.1	n/a	Haiti	n/a

Source: World Health Organization, *World Health Statistics 2012*

¹ 2010 ² 2009 ³ 2006

3.04 Business costs of terrorism

To what extent does the threat of terrorism impose costs on businesses in your country? [1 = to a great extent; 7 = not at all] | 2011–2012 weighted average

RANK	COUNTRY/ECONOMY	VALUE	1	MEAN: 5.4	7	RANK	COUNTRY/ECONOMY	VALUE	1	MEAN: 5.4	7
1	Slovenia	6.7				71	Dominican Republic	5.5			
2	Finland	6.7				72	Korea, Rep.	5.5			
3	Iceland	6.6				73	Jordan	5.5			
4	Austria	6.6				74	Singapore	5.5			
5	Czech Republic	6.5				75	Costa Rica	5.5			
6	Hungary	6.5				76	Denmark	5.5			
7	Botswana	6.5				77	Swaziland	5.5			
8	Armenia	6.5				78	Cape Verde	5.5			
9	Estonia	6.4				79	Georgia	5.5			
10	Bosnia and Herzegovina	6.4				80	Canada	5.5			
11	Brazil	6.4				81	Senegal	5.4			
12	Mongolia	6.4				82	Vietnam	5.4			
13	Qatar	6.4				83	Burkina Faso	5.4			
14	United Arab Emirates	6.4				84	Panama	5.4			
15	Oman	6.4				85	Greece	5.3			
16	Saudi Arabia	6.3				86	Japan	5.3			
17	Brunei Darussalam	6.3				87	Guyana	5.3			
18	Portugal	6.3				88	Spain	5.3			
19	Uruguay	6.3				89	France	5.2			
20	Montenegro	6.3				90	Ghana	5.2			
21	Ireland	6.3				91	Cameroon	5.2			
22	Lithuania	6.3				92	Kyrgyz Republic	5.2			
23	New Zealand	6.2				93	Côte d'Ivoire	5.2			
24	Slovak Republic	6.2				94	United Kingdom	5.2			
25	Moldova	6.2				95	Haiti	5.2			
26	Belgium	6.2				96	Venezuela	5.1			
27	Luxembourg	6.2				97	Benin	5.1			
28	Zambia	6.2				98	China	5.1			
29	South Africa	6.2				99	Bangladesh	5.1			
30	Croatia	6.2				100	Madagascar	5.1			
31	Taiwan, China	6.2				101	Iran, Islamic Rep.	5.1			
32	Sweden	6.2				102	Paraguay	5.1			
33	Sri Lanka	6.2				103	Cambodia	5.0			
34	Namibia	6.2				104	Guinea	5.0			
35	Mauritius	6.2				105	Tajikistan	5.0			
36	Ukraine	6.1				106	Bahrain	4.9			
37	Switzerland	6.1				107	Mozambique	4.9			
38	Zimbabwe	6.1				108	Seychelles	4.9			
39	Netherlands	6.1				109	Bulgaria	4.8			
40	Poland	6.1				110	India	4.8			
41	Latvia	6.0				111	Thailand	4.8			
42	Argentina	6.0				112	Nicaragua	4.8			
43	Cyprus	6.0				113	Mexico	4.7			
44	Sierra Leone	6.0				114	Russian Federation	4.7			
45	Suriname	6.0				115	Peru	4.7			
46	Barbados	6.0				116	Tanzania	4.6			
47	Australia	6.0				117	Indonesia	4.6			
48	Chile	5.9				118	Mauritania	4.5			
49	Malta	5.9				119	Guatemala	4.5			
50	Hong Kong SAR	5.9				120	United States	4.4			
51	Norway	5.9				121	Chad	4.4			
52	Puerto Rico	5.8				122	Philippines	4.4			
53	Azerbaijan	5.8				123	Ecuador	4.4			
54	Germany	5.8				124	Israel	4.3			
55	Jamaica	5.7				125	El Salvador	4.2			
56	Malaysia	5.7				126	Turkey	4.2			
57	Romania	5.7				127	Honduras	4.2			
58	Kuwait	5.6				128	Mali	4.0			
59	Malawi	5.6				129	Nepal	4.0			
60	Italy	5.6				130	Burundi	4.0			
61	Trinidad and Tobago	5.6				131	Lebanon	4.0			
62	Ethiopia	5.6				132	Bolivia	3.9			
63	Gambia, The	5.6				133	Kenya	3.8			
64	Rwanda	5.6				134	Uganda	3.7			
65	Lesotho	5.6				135	Nigeria	3.7			
66	Macedonia, FYR	5.6				136	Algeria	3.5			
67	Albania	5.6				137	Yemen	3.2			
68	Kazakhstan	5.6				138	Egypt	3.1			
69	Serbia	5.6				139	Pakistan	3.1			
70	Morocco	5.6				140	Colombia	2.9			

Source: World Economic Forum, Executive Opinion Survey